

City of Fairhope

Resident Survey Verbatim Responses

#1 How to you feel about the City of Fairhope annexing outlying areas? Which areas should take priority?

Twin Beech Road and Section Street area.

I don't see a need to annex outlying areas.

I am a recent tenant in the AHEPA 310-111 and I haven't had experience in the area.

We need to protect our city by annexing East and South East.

The municipal taxes on property tax already too high and tax added for City on tags too high. Please let the annexed areas know about this.

OK if we have the ability to provide services and increase in revenue justifies the same.

All Newton county school residents, I feel they should have to pay same taxes as those in the city limits.

Don't know enough about what could be considered.

Good idea — go south to Point Clear or North to Montrose.

STOP annexation! Personnel (utilities, police, fire, sewer/water) cannot handle.

Agree with principle with annexing. No real priority other than the fact that areas should generate enough tax income to pay for services used.

End the destructive erosion of the Fly Creek Watershed and other watershed issues that impact the Bay and property values. First map and plan based upon the Watershed! This is very critical to organize health growth which is essential to sustainable prosperity.

If they have City services, they should be paying taxes.

Get started yesterday! WalMart and other commercial businesses, neighborhoods like Dominion Farms, Lakewood. Frustrating these homeowners get benefits of the City yet are not incorporated.

No condos, no trailer parkers, no mobile homes.

What are the options?

Areas that receive services (fire, police, etc) from the City of Fairhope should be annexed in.

Don't agree with annexation.

Have no interest.

OK as long as the City can provide the service to these areas without spending too much money.

City of Fairhope

Resident Survey Verbatim Responses

Montrose area — Also anyone annexed should be able to have City sewer hook up.

I would not like to see annexation.

If it will help with tax base, I say yes. Why hasn't it been done? Our utilities and taxes keep going up it is getting too expensive to live in Fairhope.

I would like to see Fairhope stay small and quaint.

Areas to the East should take priority to connect the areas that are mostly surrounded by county lands.

No, take care of Fairhope first.

Roads. Hole on County Road 30 by Highway 181

Take in all the Police Jurisdiction.

Expansion to the East seems like a good idea. Expansion should increase revenues.

In favor of annexing existing residential areas, not necessarily those zoned residential but not developed.

Take care of what you have and quit spending money foolishly.

Area where Walmart is located.

All areas within the police jurisdiction should be annexed.

South side of town. Twin Beech Road & beyond.

We are in favor of annexing areas that will be able to bring in enough tax base to support the cost of maintenance them so it doesn't increase our cost.

Square off areas that are in Fairhope fire, police, and school boundaries.

Not in favor of.

If it would lower the utility bills – fine.

OK, if adjacent to city areas only.

No.

Need more information on this. But, in general, any annexation plan should help stop over development of the area.

Does it benefit the city in any way?

California studies show that annexation often costs cities more money than it generates. Annexing is NOT necessarily a good idea.

OK with it, Barnwell and Point Clear.

Do not annex areas that will cause the City to incur more cost to the City.

I feel annexing outlying areas will further change the character of Fairhope.

City of Fairhope

Resident Survey Verbatim Responses

Cost of providing services to any annexed areas MUST be completely offset by “increase property tax revenue.”

Should move to annex but be cautious.

Annexing is okay so long as Fairhope grows its infrastructure and services accordingly and in step with additions.

Annex areas that only make financial sense! Spend on upgrading existing Fairhope only!

I think annexation should halt! I voted to come into Fairhope from Montrose and am sorry I did as Fairhope has become increasingly too large.

Only when it is very beneficial to the existing citizens of Fairhope.

It’s OK. WalMart first.

NO! Let the people in outlying areas vote and tell you what they want.

Not sure.

Point Clear — to get a broader TX base.

Will these areas create income or cost you to annex? Bigger not always better.

No more annexing.

In any way possible.

Fairhope should not annex any outlying areas.

How would Fairhope benefit?

Any areas that can make positive impact on Fairhope well being.

In town should be priority.

OK with annexation

OK with annexation of adjacent areas that wish to be a part of Fairhope.

Yes.

Definitely not!

From Rock Creek to Highway 98 So to Bay East to Fish River. Have a definite boundry. We are losing taxes due to hodge podge boundries as it is now.

Bad idea. Would require more personnel and infrastructure. We already have too many chiefs and not enough Indians.

I’m okay with it.

No annexing.

I am 86 and I don’t know much about it.

Do more growth please.

I’m not in Fairhope long enough to have an opinion.

City of Fairhope

Resident Survey Verbatim Responses

I feel that our annexation should wait until the City is on a better financial footing. Our city services are better than most and we shouldn't stress our infrastructure at this time.

181 area.

No!

I think we should take outlying areas into consideration. North toward Daphne, south towards Barnwell.

Not familiar with this issue.

Definitely-annexing property on 104/181 and other property using our streets, schools, hospital, etc. Help us with taxes.

I think you are large enough. Just keep what you have beautiful and clean.

No annexation.

Have no problem annexing any area as long as the residents want it.

OK as long as the City can provide the service to these areas without spending too much money.

Annexation should only be done if it will reduce our taxes.

Let's stop. We've got more than we can handle now.

Any area that wants to be annexed.

Go ahead and annex. All should be considered.

I think it's a good idea. That way you have more control over what's happening.

East and South of City. Would the City provide city service East first?

I am not for annexing. Any additional areas unless the area has a self support tax base.

Wal-mart

Fairhope should take Montrose. One day Daphne will take them now that Daphne cannot go North. Other areas if the City can furnish service.

We need to continue to grow, so yes please annex. Point Clear area, East of the City of Fairhope and South.

No more annexing at this time.

I think Fairhope should think carefully about annexing any more areas. Growing larger affects the fire, police, utilities, schools, etc.

I'm in favor of growth and annexation but only if those in the area to be annexed approve of it.

I believe that the City should not provide services to these areas (which we the citizens are paying for) unless they become part of the City. Quit wasting our money.

Don't get too big. Sometimes bigger isn't better.

Large enough.

City of Fairhope

Resident Survey Verbatim Responses

Should annex outlying areas. East to Fish River and South to Point Clear.

Please don't go further in debt to do this; otherwise it's a good idea. Areas that have been sub-divided are best.

Only areas with dense population to the East.

I feel it could be good. Not sure of priority.

It is easy to get too big.

Natural process of growth.

Not enough information to comment.

Controlled growth is important to maintain a healthy community. But we must insure that whatever parcels are annexed – we do not compromise existing services: simply to “grow our borders.”

Any areas that want to come into the City.

We are big enough without annexing.

For tax revenues they should annex area around Walmart.

To be able to control this area – it is needed. All it needs to be cleaned up. The property is an embarrassment to Fairhope itself.

Not in favor of annexing without knowing the specific areas.

NO! Fairhope is too big as it is.

Need to annex areas that are willing to come into the City.

Agree to annexing areas (not already part of Fairhope) – between US 98 and State Hwy 181, South of Welcome to Fairhope sign and as far as Fairhope extends South on US 98. Then devote as much effort as you give downtown.

Yes, carefully south and yes, Walmart.

If revenue producing utilities will benefit and increase tax base will support additional services great.

I feel it should be decided by the residents in areas in question.

Acceptable

There should be an overall plan before any annexation and it should not cost the taxpayer.

Don't get too big.

Annexation should not be an option since the City still maintains its small town appeal.

East – 1 mile east of 181.

Point Clear, Barnwell, Montrose

These areas do need improvement and other areas cleaned up, roads repaired (dirt roads).

City of Fairhope

Resident Survey Verbatim Responses

No, Fairhope is large enough. Unless it were financially beneficial to the City.

WalMart, Montrose and Point Clear.

We are in favor of it enhances the contiguousness of Fairhope.

Areas continuous to the City limits

Yes

We need to quit annexing just for the sake of growth.

Yes if the area meets the criteria

Should improve what we have first like sewer services to all areas already in.

No

No, the piecemeal manner by which Fairhope is growing has a negative impact. That includes annexing bit by bit. Follow a studied town design plan.

Montrose and the Polo Fields

Don't do it.

No. We are happy with the small town atmosphere.

OK

Not keen on annexing new subdivision west of 181 but support annexing Afro American community. Adding lights, sidewalks, and more security. Grandfather in the chickens.

Need to! Must also get utilities in those areas.

Don't. Keep the town atmosphere.

Maybe annex areas that need our services.

No

How "big" does Fairhope need or want to be? Traffic has been an issue and "more" is NOT always "better." We certainly don't need to stagnate but we don't need to lose "quaintness and charm" here either. Let's be real progressive and preserve our heritage but staying aware of new ideas to improve Fairhope.

Vital. Areas along 181, particularly from 104 to 44.

Keep Fairhope small. That's the beauty and why it is a desirable place to live.

City of Fairhope

Resident Survey Verbatim Responses

If annexing outlying areas will bring more revenues to the City, and help improve finances, I'm all for it. Priority areas would be those that have some facilities such as fire, sewer, etc and would not create an undue burden on Fairhope. We don't need the same problems that Mobile has.

The areas closest to town would seem more likely to be annexed.

City needs to grow. Annexing out toward the east would be the first priority, then South.

I think the City of Fairhope should annex outlying areas on South Ingleside and Cedar Lane off Twin Beech Road as well as that entire area around Twin Beech Road.

NO!

Only annex areas that can pay their own share of government benefits. We don't need any areas that will be a drain on the treasury.

I can see pros and cons to both.

Publish advantages, savings vs costs. Montrose, Point Clear, Greeno > Barnwell, Municipal Industrial. Bond issues, perhaps with stimulus \$\$ participation.

Should annex areas that would produce most tax revenues.

Mixed feelings. Growth financially might help but the increase in traffic causes problems all over town.

Take care of what you have properly and leave things like they are in this recession. Save money.

NO!

Go slowly. First would/should be East side including Walmart.

I would be in favor.

Annex only if the people in that area want it annexed.

Don't expand.

Annex the area of Quail Creek, 181/Fairhope Avenue so Walmart will be included and we can benefit from taxes in the store.

Not familiar with the pros and cons of the issue.

It makes sense, Fairhope should annex. Don't add just to be bigger. Do it to protect our lifestyle.

I don't know enough about annexing.

Fish River area and Twin Beech Road area.

OK, Montrose area

City of Fairhope

Resident Survey Verbatim Responses

I totally agree with annexing outlying areas. One area in particular is the Kirkman Earra Drive area.

No objection a long as zoning is in place to help monitor the character.

I think it would be wise to avoid expansion until we can care for the present City area without increased taxes and utility rates! Have something more than a tax bill to offer new area residents.

Only business corridors where tax revenues exceed costs of City services – no residential areas.

Go for it.

Public vote

Not in favor of annexing.

Any priority should be weighed on how well the area can support growth in the tax base. That is sustainable.

We should annex only areas that are commercial (retail, mfg or some form of industrial tax base) No more residential unless it is a supporting area of the above.

No, the City's infrastructure cannot support any further annexations.

You will annex that areas with the most money. DUH!

By City veto only and complete review of benefits.

No, I think Fairhope has all it can do to manage what it has. We don't have extra money to provide added services to new area and people.

DO NOT ANNEX! Yes we might get more money, but the cost of upkeep roads, etc will be much more than your Council will be adding more taxes.

If necessary but make sure additional areas can be supported since 98 is 4 lanes to near Barnwell.

Fairhope should annex other areas (i.e. Walmart)

I am against annexing

Good idea

Only areas that would add significantly to City's revenues

Not in favor

OK but not if we have to raise taxes to support them.

Annex only the areas that produce income.

Yes, areas that are deemed good for Fairhope.

Don't do it

City of Fairhope

Resident Survey Verbatim Responses

None

It should happen

When it makes sense to do so

I like the idea if your annex our neighborhood (Huntington Woods), we are across from the High School

NO

I don't feel we need to.

The question is how do the outlying areas feel about that first? I love our town and don't want to lose the small town charm.

Walmart

I think Twin Beech and New Era Drive area.

Anything near 181. It will be the new "growth" corridor for the next 20 years.

Do not annex anything.

Start with neighborhoods which would be interested in City services.

It's too late, the County's going for it. City planning has problems.

Should annex Walmart. Would give more revenue.

Not a bad idea. Property owners and adjoining property if property owners concur.

Only if major areas support it and if tax base of area would support it.

Also business areas would need to be attractive and controllable. No more boy stores.

This is a very good thing to do for our future. All areas (including the black areas)

Not interested in annexing outlying areas.

Until the City's finances are on solid ground and the economy improves, the City should be reluctant to annex any area that would put a strain on finances and resources.

West of Greeno and South of Point Clear.

No

If Fairhope is providing all City services.

Montrose

If the City is serious about creating a school system, it must annex J. Larry Newton area. Now that we have a sales tax, the City must annex Wal-Mart for the additional 1%.

Don't like the idea.

No

I believe the City should annex only areas that are the majority of property owners agree to the annexation.

City of Fairhope

Resident Survey Verbatim Responses

NO

What would be the benefits? What would be the costs? Montrose area, Highway 32 near Newton school.

More ground not necessarily better. Quality not quantity.

No annexing should be done. City is big enough.

Just moved to the area and have no opinion.

No

Annex away, tax away, but give services too. Manley Road was beautiful when I moved here 7 years ago; the FH Middle School was built and now its littered with garbage. The school is treeless and it is surrounded by brown muddy ponds. Welcome to Tobacco Road.

The City cannot maintain what it presently has in its boundries. (Example: our streets in Idlewild have only been swept once in five years)

Annexation-if it strains our potential to service the areas and keep our present standard of service it should be avoided. If Twin Beech road is still not annexed it must be.

I feel that annexing outlying areas can be a good source of added income for the city. Having lived here for 3 ½ years I cannot say what areas should be priority.

Work on moving under segregated properties on North side of County Road 44 to satisfy some of the African American Communities. Consider a petition and referendum to force David Bromer's hand on the Marriott Hotel properties being annexed into Fairhope. Look at areas South of Twin Beech closer to FHS. Are any of these residents ready for annexation?

Bring in the colored people.

How about annexing the area which includes Walmart, the extra tax would sure help Fairhope.

Not understanding Alabama law. I'd like to see all areas annexed and then zoned for commercial/residential/manufacturing. We are heading down a rock path without long term planning.

Only lived here 2 years and do not know enough to have an opinion.

Why? I don't think we need to.

I don't think they should. We like our small town.

Forget it!

Any area annexed should generate enough revenue to pay for services received.

No!

City of Fairhope

Resident Survey Verbatim Responses

Do not annex. Manage city as is.

No problem.

I favor annexation of contiguous areas in order to implement the comprehensive plan. Annexed areas should have potential to generate funds needed to provide additional services they require.

More annexing means more infrastructure will be needed.

Yes if it has a good commercial tax base.

Wish they would not annex anymore.

Oppose annexation of the areas available because they would be more of a drain than an asset.

I don't think the City is prepared financially or otherwise to extend services to annexed areas in a timely manner.

That is fine.

Double edged sword – should be done very slowly if at all.

This would mean more fire and police and city services.

Please do not annex any further areas. Maintain small quaint city as is.

Do not annex!

City needs to annex areas that are receiving city services with priority to area along 181.

I think it is a good idea.

All adjacent unincorporated territory should be annexed.

As seen by the City of Mobile's annexations, this does not work so let's not go there.

I like leaving the City as a small town.

Does not matter.

I don't like it.

No opinion other than the risk of getting too large and affecting the quality of life for current residents.

Don't annex at all.

Let's handle what we have for now.

Square off the City. Keep small and exclusive. Maintain and beautify all of the City including annexed areas.

I do not think this is a good idea. We like our rural lifestyle and the freedom it affords.

I would not be in favor. Its small size is a major appeal.

I am okay with annexation as long as it is limited to developed areas that can pay for themselves.

City of Fairhope

Resident Survey Verbatim Responses

Barnwell and Montrose.

Concentrate on what you have.
Develop and manage properly.

Needs to be done to take advantage of tax revenue areas adjacent to 181 development.

It's okay to annex the areas that want to be annexed.

If it is less expensive to extend services and brings in anticipated tax revenues.

How would this help/hurt our schools?

Growth should be welcomed. The "small town" of Fairhope is inevitably over with Highway 181 widening.

Montrose.

One mile East of 181 North & South of 42 (from 104 to 32). None south of Section Street.

To keep the "Village" concept need no additional areas.

Don't need to annex anymore areas. Cannot control current growth now.

It depends. Does the City have the resources to provide fire/police protection without increasing current resident's taxes?

Not in favor. Would turn into the whole Daphne/Lake Forest mess.

They should not continue annexing more areas. Concentrate on keeping Fairhope a small gem.

No priority but the City should have enough funds and service available prior to annexing.

Areas should be annexed with consent of outlying terrain and with momentary support.

The pond should be upgraded more family friendly. Also the area entering the park (behind FHS) should have a paved walk through.

How about annexing the area including Walmart, the extra tax would help.

I'd like to see all areas annexed.

No

Least or no annexing

Ok with it.

Areas that covers the costs themselves of utility expansions.

Annexing new areas is important for growth and should be in areas that the city can expand. (Industry and commercial growth)

Favor

Not sure we need to do this.

I feel that Fairhope should annex tax area to include Point Clear and Montrose.

City of Fairhope

Resident Survey Verbatim Responses

Not good. Lots of big unimproved areas and low areas. Tax deficit big time to annex.

Do not want annexation.

I am not familiar with the pros and cons of annexation.

The areas that should be given priority to annexation are the areas who currently receive City services such as garbage, gas, water or electricity. (Walmart, subdivisions out Fairhope Avenue, Montrose and Point Clear). If it will cost revenue to annex, than NO.

Tear down existing dilapidated buildings and rebuild there.

Only if the residents want to be.

Encourage more mom and pop stores.

Depends on how it affects ultimate cost to residents.

I personally do not see the point.

I always felt that annexation beyond the FPU power grid was and is a mistake.

Get the current as best as it possibly can be with a positive cash flow then take on the works.

City of Fairhope

Resident Survey Verbatim Responses

#2 Thomas Hospital is one of Fairhope's largest employers, and it needs to expand. What role should the City play in this expansion? How can the City best support Thomas Hospital?

Proper building permits.

Work closely with the Planning and Development Dept. at Thomas. They know best what the City can do to help.

I have no idea. If they need your help I'm sure they would tell you.

Joint venture if required by Thomas Hospital.

Buy the housing to the South of the Hospital, tear down and expand. They need to improve services before they expand.

Tax abatement, city and county if possible. Support fund raising events, use of city property for events.

Do everything possible to help.

Help the hospital with a parking structure.

Great institution — support Thomas with City services, promo, and advertising.

Provide water & utilities at fair cost.

Expansion to the South and West. Could use eminent domain if offers (reasonable) were refused. Also put parking on 1st 2 levels then building 3-4 stories on top (like condos at the beach)

Find a way to ease the parking difficulty at the hospital.

By providing more parking areas, such as a two or three story parking facility close to the hospital.

Parking

Support should be same as for any other private business.

We can never under estimate the wonderful contribution this facility has made and continues to make to our community. We must always find a way to accommodate the visions of the staff at Thomas.

Help make property available.

Thomas Hospital just made a huge expansion. I also think they can afford to pay their own way. The city should not spend any public funds on the hospital.

We are so fortunate to have such a wonderful care facility. Support it in every way.

Thomas Hospital is a business it should support itself. I do not want to pay more taxes.

City of Fairhope

Resident Survey Verbatim Responses

Advise them on how to plan more parking.

Thomas Hospital is private enterprise. The City should stay out of its plans.

Build more parking spaces.

Let Thomas do its own thing.

Partnering to enable it to expand its campus would enable the Hospital to grow, and empty more people.

Give them support and let their board decide what is needed.

Do what you can to help Thomas with its parking and traffic issues.

Include neighborhoods that will be affected. Look at the master plan. Coordinate with Police/Fire/Schools.

You've already raised taxes. Don't give anything expect for basics: streets, sewer, etc.

Hospital should support itself.

City should give full support to Thomas as it is largest employer.

Use of nearby city land for parking garage and have hospital as preferred provider for city insured.

Whatever helps make Thomas a first class hospital.

I thought Mobile Infirmary was an important partner. There is a good

service unless you want to park then you have a terrible time.

Assist in enforcing building codes, obtaining property for expansion including parking in satellite areas.

Fund raising to help.

Parking.

Need more information on this. But in general, the City (i.e. taxpayers) should not enhance the profit making of a privately owned medical facility.

Do not involve yourselves with the hospital. It will become a sink-hole for public funds if you do.

Parking is awful, the hospital is great.

The City should have a person involved to make sure the expansion aligns with the comprehensive plan of the City.

Thomas Hospital just completed a major expansion. If there is such a need, why wasn't it included then? The State allots expansion on an as needed for additional beds. What quota does Thomas Hospital have? Are they even eligible for more beds? Get quality doctors would be the way the City could support Thomas.

City of Fairhope

Resident Survey Verbatim Responses

Hospital should be self supporting.
City's money (i.e. my tax money)
should not help support the hospital.
I'll pay for the hospital when I need
its services.

Aggressively move toward making
more space available to the hospital.

Give the hospital all the support
possible. Parking improvements are
needed.

Do everything to help Thomas
Hospital become the best. It's a great
asset to Fairhope.

Hospitals and cities should remain
separate entities. Since parking is
impossible at the hospital, however, I
think Fairhope could help discount
some property for hospital parking.

Give real estate tax incentives.
Provide parking and assist with
providing infra-structure. Assist with
approval of appropriate expansion
plans.

City should not help fund expansion.
It's part of Mobile Infirmary who's
CEO got \$5 million bonus.

Help put in an employee's parking
lot so we can use the front parking
spaces.

Don't know all the issues and
ramifications.

Allow zoning changes around
hospital area.

I spent one night in the hospital at a
cost of \$40,000. If they can't afford
it they don't need it. I can't get help
and they shouldn't. Poor money
management with anyone can't be
tolerated.

Any way it can without spending any
money. It is a private company.

Make it affordable for those who live
here.

City should be willing to help with
expansion by helping them expand
on Ingleside.

In any way it can.

Help the best way you can.

Thomas needs the City's support.
Proper infra-structure, zoning,
support services.

Help plan land growth.

City should stay out of it.

None-make Mobile Infirmary re-
work the parking. Take out median
and you could increase parking
substantially.

Keep a safe distance. It's a private
corporation. FSTC has already given
too much money.

Parking garage.

City of Fairhope

Resident Survey Verbatim Responses

NONE! Let Mobile Infirmery foot the bill, their CEO makes plenty of money.

Zero, nada, no way!

No role.

Thomas Hospital needs parking. How about a multi-level parking garage? I understand this was a plan at one time but not approved. Now that we have such right downtown, how about another look?

Don't! Let free enterprise work. They make enough money. Tax payers should not foot the bill.

Approve builder permits in a timely manner.

Do something to better the parking situation.

None, leave to private sector for support.

Thomas Hospital just made a huge expansion. I also think they can afford to pay their own way. The City should not spend any public funds on the hospital.

Offer your employees health coverage.

Do nothing. Thomas Hospital should support its own expansion. Not sure why the City needs to support the hospital anymore than they would support a nursing home, etc.

Let the hospital decide its needs.

The City should be active in the expansion. Specifically site planning to make sure that we do not get too commercial around the hospital.

A city always needs a good hospital and needs to work with them.

Improve parking.

The hospital should take care of itself.

We need to work with the hospital such as allowing the hospital to take over some of the houses next to the hospital.

Thomas Hospital has grown from a long Quonset hut to a beautiful large efficient hospital in the 38 years we have been here. It is well supported and available to all.

Help the hospital in any way possible – taxes, land, etc.

The City should work to help expansion even using imminent domain to acquire property if necessary.

With new the healthcare plan, more people covered by health insurance-see the need for expansion – also will promote jobs.

OK like it is.

City of Fairhope

Resident Survey Verbatim Responses

None. Thomas Hospital's reputation is horrible! Staph infection is rampant resulting in deaths.

The City should not commit financial resources as long as economy is so bad. City is already supporting Thomas adequately in these hard times.

Encourage residents to use Thomas - support improvements in service.

Cooperative efforts.

Don't know.

Would like to see the City support but unsure about the kind of help they could effectively offer.

Unsure. However, anyway the City can work with the hospital to a) improve parking, and b) landscape – beautify the area. Would definitely be a plus. It is hard to park, dangerous for pedestrians and it is not attractive.

Support highway infrastructure and public safety needs, otherwise Thomas Hospital should pay its own way.

Support our hospital in anyway. It is an asset to our City.

We need to support it anyway possible. What a great gift to have this hospital in our area.

Private enterprise. Shouldn't support.

First is to help with parking. Thomas has a real problem with parking.

Continue what you are doing and support hiring of best medical personnel money can buy. I am stationed at Thomas Hospital. (IT Support)

Help resolve tight parking problem. Your Rec Center rates undermine Thomas Wellness Center.

Tax credits and financial incentives.

What the hospital needs is a parking garage! It is pitiful how little space there is out front.

Not with taxpayer dollars.

Help them get more parking spaces.

West to Mershon and South to Nichols. Get out of the way.

None, considering Mobile Infirmary owns it. City can support it by volunteer work and donations.

Helping financially to expand in order to employ more people and to extend care areas.

Do what it takes to keep Thomas here in Fairhope.

Use a large parcel of City owned property for Thomas Hospital annex.

Perhaps assistance in building a parking garage

City of Fairhope

Resident Survey Verbatim Responses

Tax breaks

The City should not get involved.
Imminent domain should not be used.

The City should make the expansion as easy as possible through the political process.

Stay out of it

No

Fairhope already supported more than they can afford. The hospital has just completed a major expansion and is member of the Infirmary system. Fairhope has infrastructure priorities.

It just doubled in size?

We already do with all the volunteers. Let Single Tax Corporation donate some more land to them.

Pretty good nurses

Believe the hospital should only be supported if charges to residents are commensurate with non-profit hospitals. If hospital is being run as a for-profit, drop support.

More convenient parking especially for disabled persons

Service and attitudes have deteriorated since Mobile Infirmary too over. Infirmary system makes money and profit. They should lower

the amount paid to the executives.
City should tax the hell out of them.

There are empty room now on the South 2nd floor and 4th floor.

Help attain property to allow for expansion.

The City and Thomas always needs to work together to offer the best and finest medical facility possible for our City. That is one of the reasons we retired here. Great medical services affects residents, the city, tourists, etc. to live here and stay here.

Tax breaks, land re-zoning.

Better street access, wider, etc.

No more taxes.

Land acquisition (eminent domain) and tax abatement.

Total support of expansion.

Help to solve the parking problem.

Allow hospital to expand but keep it from expanding too fast.

I'm not sure. I didn't know Thomas Hospital was expanding more. I don't understand why there is still a need to expand. They need to expand their parking areas.

Stay out of way

City of Fairhope

Resident Survey Verbatim Responses

Tax breaks? Possible land issue support.

I don't think the City should play a role in their expansion except to make sure they follow the rules and guidelines. Thomas Hospital has enough money of its own and the City should not play favoritism just because they are the biggest employer.

Publish ratings of all specialized medical fields. Have USA provide "quality" reasons including the extension of med student training of nurses/doctors.

Need to declare eminent domain on adjacent properties to allow for expansion and parking.

PARKING, PARKING, PARKING!
But where?

Let Thomas Hospital decide what they do.

None except to buy land.

Work mainly with the Foundation – their charter requires all funds they receive be spent at Thomas Hospital (not others in the Infirmary Health Systems)

Support in property acquisitions.

City needs to stay out of it.

City should play no role.

Help them obtain necessary permits and respond to their inquiries on a timely basis.

Thomas should be on their own as much as possible.

Thomas Hospital is a wonderful facility. I don't know what role the City should play but certainly should support it.

Recently a 911 call was made from Fairhope United Methodist Church. The response time for the ambulance service was extremely slow from Thomas Hospital straight down. Not sure if ambulance service is alleviated with City but if so, it appeared driver did not know directions even with address provided. Person was having chest pains!

None.

City should help. A good hospital is an important part of the appeal of Fairhope to retirees and families.

Thomas Hospital does need to expand. The City needs to support Thomas Hospital in that expansion in the best way possible.

NO! Let the hospital board take the lead in expansion.

The City should have no role.

City of Fairhope

Resident Survey Verbatim Responses

Help all you can. Please buy eye sore on Morphy (bar) behind Rite Aid.

Low taxes

Support all you can. The better the hospital the better Fairhope is! Expanding would bring jobs.

Tax incentives to support new expansion; the City could support more outreach to seniors and preventive programs.

Thomas Hospital is no longer a Fairhope liability. We have already given tremendous help and assets...it is now an Infirmary liability.

The City should play no role in the expansion of Thomas Hospital

Good access – entrance and exit

Offer Hospital a chance to suggest possibilities a community is only as strong as its hospital.

We should support the expansion but not take property from private owners in our efforts.

Thomas Hospital (Mobile Infirmary system) should be able to support themselves!! Let the City build a 4 or 5 deck parking where now is the pond ;and tree parking which holds very few cars but “looks good”

Thomas should be able to sell bonds to build new facility and use current facility as a rehab, outpatient, offices. Again 98 location would be

good. I don't think taxpayers should foot the bill.

Give them tax liabilities

Work with the owners by forming an ADHOC committee of professionals to review their plans

City should play a supportive role. Expand South West. Thomas should buy out the offices on the West side and expand there, leaving the trees along Morphy as a buffer to the neighborhood.

Support them in anyway

Not necessary

It would be nice to see the old Food World shopping center used by Thomas Hospital. Develop better parking.

I don't know.

Work with Thomas Hospital for a long term opportunity to help both parties.

More land to build?

Do not spend anymore of my dollars.

Provide land and tax incentives.

Open discussion

Fund raisers?

In any way financially possible. It is a fine hospital and a credit to the city.

City of Fairhope

Resident Survey Verbatim Responses

Put it up for a vote.

I have sold to and been a patient of Thomas. Healthcare needs to grow but Fairhope should not help unless we donate land.

Considering the amount of debt the City is in, I do not feel the City should bank role a private company's expansion. If you do it for one you must do it for all. Are you being good stewards of our money?

Do everything possible.

No role whatsoever. Let the market dictate decisions of the private entity.

By keeping the quality of life that founded Fairhope.

Help should be with traffic and parking issues.

City should assist in any way practical in the expansion.

Consider medical park/City role. Let Thomas make its own decision as to available location(s).

Give it the land (at a far price) to expand

Fairhope Thomas Hospital does not maintain their current facility; before expansion clean and restore what they have. Parking is a problem there as well.

The City should not be involved with the expansion of the hospital.

This probably should have been addressed in the Master Plan—Thomas should go through the City's process and not receive preferential treatment.

More beds.

Fairhope needs to provide better access like traffic lights and turn lanes.

When Thomas expands again, it will cost the City money which will not be repaid.

Parking. The City must help design or incorporate multi-level parking at Thomas.

By cutting cost on the same things.

The hospital is a private, for profit business. The City could help in providing utility access. Any other cost should be taken care of by the hospital and not the taxpayer.

Acquisition of surrounding land.

Don't over regulate. Help to give them tax breaks, help them to obtain land without upsetting local residents or businesses.

Assist in filing grants.

City of Fairhope

Resident Survey Verbatim Responses

Since the sale, Hospital has gone downhill. Let the owners take care of it.

Anything but a tax hike.

Thomas Hospital and Mobile Infirmary seem to do all right how about a Fairhope health fair on the grounds?

Police and fire protection only.

Thomas Hospital is excellent! The City should be involved in the analysis with planning to expand and determining impact on surrounding neighborhoods, traffic patterns, parking needs, city utilities and zoning issues that might ensue.

The Thomas Hospital is and should be maintained by the foundation that now is doing that. The City can best support this fine institution by staying out of the way of the hospital foundation and not interfering.

M committee is addressing this very concern.

Give it maximum support whenever and where ever possible.

Parking is a nightmare.

I think the City should help Thomas Hospital but I don't know how.

Any way they can.

Improve parking facilitates which are currently horrible.

Avoid any role that increases City's cost or debt.

I support the expansion but it should be done in style with Fairhope and environment friendly.

Traffic control only. City should play no role in hospital capital improvements.

Stay out of their way. Don't micro-manage.

Cooperate in zoning and permitting issues. Do not provide direct or indirect financial aid.

By cooperating with their efforts.

Not sure it needs to expand now, after the new section (still has empty space)

Use it to support it and donate.

None! Leave it to function as the private enterprise it is.

Help with parking.

It just expanded!!!!

Expand? To where? Nowhere left to go except up.

The future of Fairhope relies on several concerns. One of the chief areas is superior healthcare such as is now provided by Thomas.

Help them with parking problem.

City of Fairhope

Resident Survey Verbatim Responses

Leave it alone! City has no business in hospital business. (Obama tactics!) (Kant should be doing the job of Mayor)

Unless financial states of hospital changes the City should not annex by any means land for use at the hospital.

Support Thomas Hospital but not Mobile Infirmary.

What I think would be nice is for someone to help the hospital to get some comfortable chairs for the rooms. I stayed one night recently with my husband and the recliner they had was hard as a rock.

Why does it need to be expanded? The City should take no role in helping it expand.

City does not need to be involved in the expansion. The hospital is a privately owned subsidiary. Let the hospital manage this event on their own.

Consider parking space before expansion. Building a multi-story parking garage for hospital and medical building employees leaving open spaces for patients and visitors.

Hospital is a private business and the City does not need to spend tax dollars on it.

Close cooperation in finding available land and tax

concessions/incentives where appropriate.

None. They are making a killing on their own.

Encourage expansion, increase specialization, provide tax benefits, and insist on quality.

Land between tennis courts and hospital should be purchased and used. Move the offices, fire station, and gym/rehab center.

Neither the City, State or the President should be involved. Thomas should have the borrowing power to handle this.

The City should work with the hospital but should not finance the expansion.

Whatever the City can afford.

Buy as much property around the hospital to expand.

Tax incentives and possible land donation.

Thomas Hospital is a business alone. Fairhope City should not play. What about Daphne, Montrose, Spanish Fort? Are they playing?

Let this private concern finance itself: no City taxes to support it. Only zone and/or allow the building of a parking deck.

Stay out of it.

City of Fairhope

Resident Survey Verbatim Responses

Better land use planning.

Infrastructure and parking deck.

My late husband and I used this hospital and doctors exclusively and was very satisfied.

City should assist where authorized. Hospital is for profit so they need to determine what to do.

I worked at Stanford Medical Center in California and whereas I love Fairhope, I am very concerned about the ER care at Thomas Hospital. It should take priority.

I thought it just expanded.

Parking support.

Why does Thomas need to expand in Fairhope? Let Daphne and Spanish Fort take that on.

Work to establish itself as the center of Health Administration resources. USA Mobile has medical resources.

Leave free enterprise work.

Thomas Hospital is a business and should be treated as any other business in Fairhope.

Suitable economic support goes without saying.

Use revenue bonds for financing the expansion. Hospital rent on the expansion should retire the debt plus interest.

Connect Life South and work with all the YMCA's, they only need doctors and nurses on staff (if they are in the City of Fairhope or not)

Any and all support

None! Good infrastructure including roads and parking.

Private business should get nothing but encouragement.

By providing power sources for utility expansion.

City transportation several times a day to and from the hospital is needed along with a parking deck. The city can building the parking deck on land acquired by Thomas behind the old clock shop.

Use hospital and doctors/contribute to fund raisers.

None. The Thomas Hospital/Infirmary Group should operate without help or hindrance from Fairhope.

Let them define their needs first. Hospitals traditionally over expand. Review plans with an eye to the future.

The City should not get into the hospital business.

If the City is in position to assist financially that would be a consideration. If not, what about maintaining the lawn and property.

City of Fairhope

Resident Survey Verbatim Responses

In the beginning, Thomas Hospital was a private donation facility who elected to be purchased by Mobile Infirmary. Mobile Infirmary is a “for-profit” corporation. The hospital just expanded and many rooms in the old wing are un-occupied; however when admitted a patient has to “wait for a room to become available”.

Thomas Hospital needs to consider or learn how to plan for “the big picture” and should have given much time, planning and consideration to their parking issues.

Tell them to buy up any condemned housing in their area and building parking!

Ensuring they pay their way.
Nothing is for free as we all know.

I am a first responder and the hospital needs a helo-pad.

Provide some sort of overnight rental facilities for families of those in the hospitals from out of town on the campus or nearby. (Ronald McDonald House) Or encourage the local hotels to offer an extended discount to these families.

Safe streets and no more.

Thomas is one of our best assets.
Keep the eyes on the bottom line.

Thomas Hospital is firing people left and right. If they keep going this way they won't need to expand.

City of Fairhope

Resident Survey Verbatim Responses

#3 Downtown Fairhope needs to stay strong and vibrant. How would you suggest the City support the stability of downtown Fairhope?

We need some affordable stores for the average income people that are left in Fairhope.

The best thing the City did was remove the ridiculous 2-hour parking rule. I had to stop using the pharmacy downtown because of parking. Why not designate a place or two for (sick) people using the pharmacy?

Noise and late night activity must be controlled if the mixed use concept of Fairhope's comprehensive plan is to work

Local people do not shop downtown — pricing is only aimed for the rich tourist.

The working people who built Fairhope have been priced out of Fairhope. Our kids have nowhere to work-so moving away.

Become user friendly—allow golf carts access to CBD. Provide parking for same. Developer incentives to rehab old structures. Build new ones with strict historical, architectural guidance. Maybe have waive permit and utility tap fees in CBD only as incentive.

Being new to the area, I think Fairhope is the most prettiest, well kept town. I think the city does well with planning events.

Just as it has been.

Having stores stay open later would help.

Continue doing what we do now.

Keep up with special events: tree lighting, flower beds, clean streets.

An attractive parking garage in well designated and appointed. Behind north of Julwins across from library would help parking. Bring back 2 hour rule.

Keep the flowers! Stores should be open longer hours.

Improve the parking facilities.

Maintain beauty (flowers, cleanliness, safety). Keep events in downtown.

I think it is fine as is.

City of Fairhope

Resident Survey Verbatim Responses

Continue present good work.

Continue supporting our merchants, continue providing adequate police protection, continue beautification, advertise special downtown events. Designate an annual “Merchants Appreciation Day” (from the City and the Residents) as a nice thank you and we care event.

Limit expansion. Keep image of charm of South. Landscaping and beautification should continue.

Work closely with all merchants and listen to their suggestions on how to make it better downtown. Traffic friendly.

I would like to see more stores open on Sunday and more produce sold at the Windmill Market.

Clean the City up and fix the sidewalks. City looks old.

No more hotels inside the City.

Encourage businesses to stay open later.

Let the stores stay open later.

Stores to stay open late until 7:00-8:00 pm during daylight savings time.

Parking garage. Good investment, make it less touristy. Who can afford to shop there?

Marketing its quaintness, encouraging more shops, encouraging people to chose Fairhope as a retirement destination. Also, if there were some way to tap into the cruise ship traffic, that would bring in a lot of people and revenue.

Spend the money wisely and quit feuding like a bunch of little kids.

City does a lot to support downtown. There needs to be a greater variety of stores and more medium priced goods.

Maintain, enforce current zoning.

Help small business by limiting tax increases. Encourage with incentives. Encourage owners to not run small businesses out of downtown with leases that area too high.

Keep parking open to shoppers.

Keep it clean and beautiful. Don't even give up the flowers.

I think they are doing an excellent job just as it is.

Have an enforced parking time. I know two people who park in front of a store where they work all day! The parking is still a problem. It was better before the town took up parking space to make a downtown park behind the historical museum. Crazy idea!!

City of Fairhope

Resident Survey Verbatim Responses

Continue the beautification program (plants and flowers). Encourage fair rental/lease amounts.

Talk to landlords about excessive rents.

Parking.

Keep the flowers. Encourage store owners to maintain storefronts.

Lower sales tax and AV taxes.

It looks like it's doing great. I can never find a parking place in the town streets.

Keep the infra-structure current. Encourage property owners to maintain their buildings. Work with downtown merchants and ESCC to have people think, "Is what I need to purchase available from a business in Fairhope?" Maybe through an ad campaign or the City newsletter, church bulletins, etc.

Fairhope is eliminating the blighted areas of downtown, this is good. Stores are closed on Sunday and some have shorter hours on Saturday. Some restaurants close from 2 pm to 5 pm. I know this is to save on employee cost, but tourist want meals throughout the afternoon and leave the area to find places to eat. They aren't aware of Fairhope's afternoon hours. The City's quaintness draws tourists, continue and keep the the uniqueness of

Fairhope. Continue the ads on TV in other cities.

Strictly enforce two hour parking limit. Build a parking garage – charge for its use so it will eventually pay for itself.

The activity seems about right at this point.

Too much attention and resources are given to downtown.

Meet with shop owners and determine how and what can help Fairhope and owners get better. Determine priority.

Fairhope remains a shopping "Mecca" for tourists and I think Fairhope has no responsibility to financially support Thomas Hospital, although if property owned by the City is needed for hospital parking, perhaps a reduction in price could be considered. Please keep the City and hospital as separate entities.

Continue with beautification, parking and landscaping. Sales tax break in specified downtown area.

Prevent more big box stores.

Stop listening to just a few of the whining merchants.

Better parking and large pedestrian only zone.

City of Fairhope

Resident Survey Verbatim Responses

By allowing other merchants and restaurants. To bring more people to shop here.

Live within your means, plan ahead for the future. Save your money to support your needs. Tax payers can't do but so much. Our income doesn't change because of our work.

Keep it clean and keep it landscaped.

By having room for cars to get down street without hitting parked cars.

To not let them lose control of progress building.

Careful zoning, continue expanding non-obtrusive parking, police walk downtown beat.

Tax cuts for new businesses.

By controlling the taxes so people would have some money to spend downtown.

Help new businesses with a tax credit. Too many flowers – cut back.

Reduce their cost to stay in business. Still not enough parking.

Provide more parking for merchants. The K-1 Center uses the majority of public lot spaces by Fairhope's Park and no one uses the lot at St. James & Summit.

Keep parking free. Free activities as much as possible to bring people in.

Tour boat from Mobile to bring people to town.

No changes needed.

The merchants could expand their operating hours (In order to get more business). Doors should be open when the locals are not at work and would spend more money in town.

Help merchant association more.

Low taxes (property – repeal the 2% increase). Rents are too high. Locals do not shop Fairhope. Businesses leave because the City is greedy. Lowering electric rates for businesses and raising for residents means fewer dollars to spend downtown. Remember who votes!

Advertise! Consider additional entertainment opportunities through arts, theatre, and other possible venues. Consider other unique ways for people to get to Fairhope. Water taxis, trolleys, carriages, etc.

Continue landscaping problems.

Keep Art Walk and sponsor "run" and walk-a-thons etc.

Get some parking. Then we will need good restaurants, etc. (We would use) No high-end restaurants will stay because lack of parking. This is from the horse's mouth.

Enforce and stop parking that fills up all spaces at the Post Office and

City of Fairhope

Resident Survey Verbatim Responses

grocery stores, etc. during any special events.

Do not have too many antique shops and bars. Need more upscale restaurants.

Drop the 2% sales tax.

Fairhope can't do anything. It's the economy.

Reduce our utilities and taxes so we can afford to stay in business.

Love the flowers and the lights. Give downtown merchants a tax break (I'm not a merchant!)

Do not raise sales tax.

Working with building owners to keep rent levels reasonable. It does not look good for tenants to keep changing or buildings to sit empty for long periods.

Parking, if you don't have that forget it. Also the college needs to put in parking. Can't even use the library sometimes because of no parking and have been watching who parks in front. More than 1/2 who park in front go across the street to the school.

Continue to keep it as a tourist attraction.

Purchase the triangle.

Keep up the good work that you already do. The businesses should

have a part. The businesses can keep up their property. The City should not play any part in their upkeep.

Downtown Fairhope is losing its charm! It has changed from being quaint and interesting and has become a busy city.

City is nice mix of commercial and residential. Keep both. Not too commercial.

Resign. The Fairhope City Council is a joke. It's full of stupid people who have personal agendas.

Look at some of the blight in the area. With sales tax, property taxes what they are, cost of living in general to live here, there should be none of that.

OK, like the City as is.

Repair sidewalks and take flower boxes off sidewalks. Merchants should not take up parking spots in front of their businesses. Traffic is a nightmare.

Don't add more sales tax.

Repeal City sales tax in central Downtown area.

Historic preservation.

Zoning.

The shops need to be open on Sundays.

City of Fairhope

Resident Survey Verbatim Responses

In every way that it currently does and anyway it can.

Continue to monitor and maintain control over traffic flow and parking.

Well, I do have ideas. I think the City's PR arm (Mrs. Robinson) could work more with the downtown merchants and the hotels, etc. to bring people into the City. Every convention coming into Mobile – Gulf Shores should be worked. Do the businesses in town know what conventions are in the area? I think the more communication between the businesses, the Chamber, and the City to promote our shops and unique services would be a help. Wouldn't it be wonderful if ugly storefronts like "Objects" could be required to fill windows with something attractive. It looks ugly and depressing.

Keep doing what you are doing.

Rent control for downtown businesses. Rents seem to be prohibitive to allowing small businesses to thrive or even survive for long.

Continue beautification.

Support the store owners anyway possible. Listen to them!

Summer monthly concerts with local name bands.

More parking is needed.

Remain the same.

Don't allow any businesses or buildings which would change the character of this area. This includes the homes being built that belong in volume builder subdivisions.

Use questionnaire with merchants.

Bring in businesses to suit the residents of Fairhope, not just higher priced good aimed at tourist business.

The city needs to remember there is a lot more to Fairhope than Downtown.

Keep it historic but only Downtown.

Rescind the sales tax.

I love downtown. I don't shop there because I cannot afford to. The only complaint I have is how the streets are so narrow and larger vehicles can't move around.

Yes, I agree with the downtown as is and hope there be no more tall buildings built. It should remain as is. Faulkner University needs dormitories for students at affordable prices. Too many kids have no cars. A regular bus service would be nice to get around downtown.

Keep up the good work.

City of Fairhope

Resident Survey Verbatim Responses

The flowers are beautiful but, create a theme (in French Quarter) decide on an incentive for new and existing businesses to re-do store fronts (check on Frankenmuth and Gaylord, MI for their Bargarian theme)

Continue with the current beautification that has given Fairhope the reputation that it has.

Promote Downtown businesses

I think the City does OK now. The City needs to show more concern for businesses on Greeno Road and the new subdivisions.

Support the Downtown Merchants as much as possible and be very careful any more tax increases.

Doing great already

No

Downtown shopping needs more “open hours” to accommodate working customers. Streets are not designed for public transportation vehicles, except for a shuttle stop on Bancroft Avenue or similar location.

Keep the K-1 Center. Stop tearing down buildings to build defunct condos. Keep Fairhope as it was. We are not Hilton Head.

Better quality and lower prices.

Fairhope is more than the “downtown” area. The recent

utilities increase didn’t help any of us.

Block condo development but support more granny flats, farmers markets, wheel-chair useable sidewalks, marked pedestrian crossings and more of them! Also, encourage diversity of businesses, some for residents, rather than most for tourists. Also like the farmers market.

Let’s have more free music events downtown

Require owner of property to upgrade and improve property instead of soaking shop owner high rental rates. Bar skateboards.

Keep supporting the stores – buy local.

The City’s hands are tied when it comes to lacking of good restaurants and overpriced gift shops.

Yes.

Quit bickering! What is good for one businesses is great for all businesses. The business owner’s, merchants, need to work together for the benefit of all and participate in events, publicity, etc. together. You have to “spend money to make money” and all these “upscale” boutiques, shops, restaurants need to be a team and work for Fairhope, where their paycheck comes from.

City of Fairhope

Resident Survey Verbatim Responses

Keep the flowers! Encourage face lifts for downtown businesses, maintain sidewalks for safety, upgrade park benches along bay.

More live music. More coffee houses. Support original music.

Advertising Fairhope. By providing additional signage on Route 98 and I-10 to showcase Fairhope and advertising of City and downtown features in travel sections of national magazines. Also need to be more vigilant with inspections of downtown building codes to benefit merchants who are renting and dealing with landlords who do not maintain their properties. Signage is a big issue. Nothing off I-10, Hwy 59, etc for those who don't know about Fairhope. Also making landlords maintain properties – no eyesores.

Continue to support local ownership. Beautification of city is important.

Continue to beautify the town with flowers, parades and seasonal lighting.

Keep the streets clean and maintained at all times.

Continue to ensure a safe, attractive downtown environment.

Lower sales tax. Allow private businesses to thrive/continue to provide safe covenant.

Stop allowing conglomerates like Walmart to do business in Fairhope. Local people don't shop in downtown businesses because of it. A few more decisions like that and you will sabotage businesses downtown.

Maintain its lovely landscaping.

Tourists come for the beauty (flowers, old buildings, etc). Prevent the modern buildings being built, and preserve the facades of the old. HISTORIC PRESERVATION!

The City should leave it alone, it does not need any help.

Keep it looking as good as it does already.

Keep it clean.

Beef up support of things like the Museum, Library, the Merchants brochure and work closely with Single Tax to support parks and beaches and pier and launch ramps.

Continue with the quality of maintenance. Bring in more restaurants/nightclubs. I personally think downtown Fairhope would have a fabulous and very successful night life if there were more venues to support such.

City of Fairhope

Resident Survey Verbatim Responses

Feature one or two of the shops weekly. Signs, newspapers with a little bit of background information.

City should look at parking problems and stop charging the downtown shops fees for every little thing.

Bring back the two hour parking limit for the downtown area.

Get out of the private business. Let businesses function without government control. Cut trees, if you want to help.

Get better restaurants that are open at night, not just for lunch.

Be sensitive to the needs of the merchants. Is there a representative that attends the Merchants Association meetings, if not then send a delegate.

Eliminate the City sales tax for downtown Fairhope.

If possible, more parking spaces especially for handicapped people.

Turn it into a pedestrian walkway.

Continue present methods. Artists should be encouraged to paint outside – sculptors too!

In anyway deemed necessary.

By continuing the present support.

Make sure they have an honest city government.

Continue to allow special events as First Friday, Dancing in the Streets, parades, etc.

More parking by the library.

Shops upscale – no junk

Support the events and treat visitors well.

Incentives for tourist businesses and keeping downtown at full occupancy; more weekend hours when tourists are visiting (too many businesses closed or short hours)

Stop the nonsense of keeping other retail from nearby development... more commercial, more retail more business to the existing downtown merchants.

Encourage the influx of shops and services that middle class people can afford. I have stopped during any shopping in Downtown Fairhope.

The open house and art walks seem to work.

Support merchant generated programs and venues.

Reasonable tax breaks to worthwhile new businesses and excuse from rules which may be a problem to new or expanding businesses.

City of Fairhope

Resident Survey Verbatim Responses

Go buy two rubber tires “street cars” to run everyday down Fairhope Avenue (Brunos) to the Pier and other running North and South on Section Street. We can spend money on everything else so why not provide two street cars!! They can meet at the clock with their bells ringing and “all aboard”! This would really add to Fairhope character, charm, and business.

Think BRATS bus is an excellent help to not only seniors but anyone needing transportation. This needs no improvement.

Rents are too high causing prices to be high. Tourists are the icing on the cake but the locals are the main support. I'd like to see more reasonably priced restaurants, more variety in the shops.

Encourage the county and FSTC to reduce the property tax/colony rent in the business district. These tax/rent increases are passed on to the businesses that rent therefore many of the small businesses are forced to close.

Make it open for national corporations to establish business hours.

Bill board on I-10. Support (not financially) the ferry from Mobile when/if Mobile starts it.

Extended hours during spring/summer. If only for Saturday, promote full occupancy of all downtown buildings.

I feel the City is supporting Downtown. It is beautiful.

The City should sponsor more Downtown events to attract people to Downtown. Use music, food, special sales as the draws.

Don't know what the tax is for small business but a short tax break until the economy turns upward. I would hate to see more businesses leave the Downtown area. If you are giving a tax break for new businesses, give long time owners the same break.

A moderately priced department store

Quit raising taxes. Stop the college from using public parking. We can not park to go shopping.

Subsidize shops utilities

Encourage a variety of stores (there's more than enough clothing, trinket stores, etc)

Maintain its charm and keep out chain stores. Insist that the store owners and employees do not park in front of their own business.

City of Fairhope

Resident Survey Verbatim Responses

Adding the very tasteful Hampton is excellent and its accompanying public parking is a win/win. Also the addition of the Windmill Market; organic, unique, insider owned. More of these types of things.

People who know about Fairhope love it, but we need exposure. Buy billboards in places like Pensacola and Biloxi on I-10. Gamblers would love to spend money in a place like this. A perfect one day getaway.

Have the stores stay open later than 5:00 pm

Address parking.

Make it more pedestrian friendly. Close De La Mare and Fairhope Avenue below Church and Section to traffic. Make it a walking mall pedestrian town center.

Keep it clean and safe.

Parking for events otherwise stay away from incentives and tax breaks if businesses can make it; great. If not, bye.

By endorsing a separate Chamber of Commerce. We need "The Fairhope Chamber of Commerce" and the Fairhope Arts and Crafts Festival.

Keeping crime down, streets in good shape, keep area clean of garbage and trash, keep parks clean and safe, and parking issues down.

Traffic lights are out of synch. It's free and will help now!

As much as possible. Keep the area as it is today. Limit developments like large motels. Keep it unique.

Help to promote tourism and the city.

An attractive type of information (besides the Welcome letter), to promote tourism to the streets behind main street.

Stay out of the politics and let the businesses run their own area.

Parking is a great problem especially some days. Faulkner College's new building will increase parking problems 5-10 fold. What are merchants going to do? Already I must park faraway to get to our library on certain days. Before more expansion, all areas need to be examined.

Keep the City spending under control. To enable the City to reduce city tax.

Leave the sales tax alone/lower it until the economy stabilizes.

Continue to encourage a more diversable rather than just antique shops and gift stores. Keep up the planting and special events.

Stop planting trees in parking spaces. We need more parking spaces.

City of Fairhope

Resident Survey Verbatim Responses

The commercial district needs to be protected. No one should be able to force a change in zoning to residential and try to stop pre-existing clubs from playing.

By leaving it alone.

More advertising in Regional and National travel publications. I-10 is full of tourists and more need to know about us. Also, more literature at the two (2) I-10 welcome centers.

Doing fine job.

Support more activities. More party fun. Bridge at Nix Center. They have a lot of duplicate bridge but not party fun bridge.

Just keep up the good work. My family and friends who visit from out of town are amazed at the beauty and charm of Fairhope.

No change!

Keep it safe and continue to plant beautiful flowers.

Continue First Friday and other street events and festivals.

Keep all the flowers. This really makes the town "charming" and brings in the visitors.

Downtown is a tourist trap. Let the Downtown property owners take care of it.

Just keep it as beautiful as it is now.

Stop making it so easy for every Tom, Dick or Harry to set up business on new 98 that competes with Downtown. Get open earlier, stay open later (9-5 is when people are working- these are lazy hours). Suggest strongly that the businesses are littered, dirty, clean up their acts. Their curbs and sidewalks are full of sand and the glass is filthy. Some need a coat of paint; meanwhile all they do is gripe about business. GRAB A BROOM!

Due to high rents-the merchants charge high prices. None of which the City has any control over. Keep up the flowers and trees. Fairhope is just not about Downtown however. The folks up and down Greeno Road also are part of Fairhope. However, the administration is only concerned about Downtown.

Continue the landscaping as it currently does and continue the seasonal activities.

The rents in downtown (for businesses) is exorbitant. The city must work with small businesses to get this under control or else we will end up with a flower bedecked ghost town. Also helping businesses analyze their present planning would be a great service. Too many shops are not making it because they are not marketing items most of us want or can afford.

City of Fairhope

Resident Survey Verbatim Responses

By keeping up with the beautification that was started by Mayor Nix and now Mayor Kant and having fine programs like the Tree Lighting... and all the other programs going during the course of the year.

Fairhope has a reputation for warm, friendly, and considerate relationships with outside artists, craftsmen and women, merchants and citizens alike. Is the Fairhope Merchants Association a cohesive and co-operative with each other in fostering good public relationships? Are they meeting regularly to suggest changes or improvements to City employees to make our Fairhope even better than it is today?

The merchants need to stay open past 5 pm.

Continue to do what you've been doing. Mitchell Automotive on Bancroft should be cleaned up. Notice the unregistered automotives parked on the street.

Get the store owners to park somewhere other than in front of their business.

Provide more parking.

Lower or eliminate the City sales tax. I do not shop a lot in Fairhope because of the sales tax.

Parking garage to be advertised frequently. Signs posted that people crossing intersections have the right away.

Streets and utilities only.

Structure business fees to favor small businesses located in downtown area.

Keep it as it is now.

Keep the flowers. Support with police and clean up but leave marketing to the merchants.

Enforce merchant's employees to park off the streets and not in front of their stores.

Buy from merchants.

Stop raising taxes! Lower taxes encourages customer spending. Get Fairhope's spending under control. Some fiscal conservation would certainly keep the city strong and vibrant. Let's have a moratorium on flower beds and new plantings to maintain, and curtail all unnecessary spending.

Encourage/facilitate additional parking.

City of Fairhope

Resident Survey Verbatim Responses

It's not the City it is the overpriced shops and customer service and being ignored when you go into shops. Also their hours need to be extended. Working residents cannot shop downtown because of their hours. Shops away from downtown have longer hours and have plenty of customers.

As an ex business owner, I would say advertising. Make sure Fairhope people, businesses, and events get maximum exposure.

Have the merchants lower prices. The average Fairhope resident cannot afford to shop there.

Continue with a program that includes activities for downtown and increase special shopping opportunities.

Bowling.

Leave it alone. It is a nice "small town" with "small town feeling" – beautiful! Why must it be "BIG" and uninviting?

Divert the unneeded sales tax revenue to the promotion of Fairhope as a destination. Articles appear in national magazines praising the city and nothing is done to follow-up. At least get a first class downtown promoting website.

Keep chain store merchants out of downtown.

Have more restaurants to come in Fairhope. We need more choices on 98 such as Red Lobster, Chik-fila, O'Charleys,

A public transit system should be created focusing on downtown.

- 1) Quit spending unnecessary money.
- 2) Cut the fat out of the administration.
- 3) Reduce staff to only needed levels.
- 4) Maintain what we have successfully without more taxation.
- 5) Stop bickering amongst the City Council and Mayor so we aren't in the newspaper every week.

The landlords need to bring their property up to code.

Try to get more news coverage. Use newspaper in Fairhope but in Mobile as well.

Continue with the current supportive approach.

Keep up the flowers, etc. But let those snooty merchants fend for themselves! A nice restaurant or two would help (not fast food or chicken joints).

We do fair job at this. The 2% tax has taken its toll, being implemented during hard economic times.

City of Fairhope

Resident Survey Verbatim Responses

Encourage needed businesses. Ask shop owners to park in public parking garage, not in front of their stores. Ask owners to be open longer hours and actually personally get involved with their business, not just hire a bunch of teenagers and expect to be successful.

Tax incentives for merchants within a certain area. Shuttle buses.

Maintain its small town charm- flowers, unique gift/specialty stores, small intimate restaurants and hotels. NO MORE HAMPTON INNS.

Keep taxes as low as possible but fair. Make downtown a WiFi hotspot.

Please keep the skateboarders away from downtown and stop taking up part of the street to plant flowers.

Keep doing what you have been doing.

Support the Arts & sports for teens; library programs (more).

Lowering taxes on downtown businesses to keep rents low. Providing mandatory stopping at pedestrian crossings and making walking/bicycling a priority. Encourage the town to be more pedestrian friendly.

Invest but maybe some of the officials should be paid by what they can do for the people.

Media – work with chamber.

The Lighting of the Trees, the flower beds, brick pavers, and the farmer's market all add a great deal for the enjoyment of the citizens and they draw visitors. Another parking deck would be nice.

Clean up the Welcome Center- maintain, paint and brighten it up. Continue to provide restrooms there. Keep downtown bright and cheerful. Those flowerbeds in extended areas (Magnolia Avenue and West Fairhope Avenue) need low maintenance flowers/shrubs that need low maintenance.

Keep up the good work.

Doing a fine job.

Pave sidewalks on heavy used areas of access to downtown.

Install parking meters on Fairhope Avenue, Section Street and Church Street to control parking space.

Jitney's to take shoppers from outlying parking at Baldwin Square and Plantation Point.

Rent control.

During the recession perhaps some form of tax break. Such a wonderful downtown. Would hate to see empty store fronts.

City of Fairhope

Resident Survey Verbatim Responses

Encourage some “general merchandise” shops (not just specialty shops) so residents don’t have to go to Walmart, Daphne, Malbis or Foley to purchase underwear, socks, the basics, etc. Otherwise it is great. Unique. What about bicycle rentals or small electric car rentals like in Key West! For future, could have some specified parking for electric cars to plug in.

Keep up the flowers. This spring is great! Maintain the small shop environment.

Rent control.

Increase after hours traffic to restaurant and shops with music and outdoor vendors. Arrange for seasonal rentals on empty properties. Have the Hampton Inn open and participate.

Cut the City sales tax and creating a smaller more leaner government and encourage shop owners, if possible, to stay open on Sundays for part of the day for tourists.

Revote the 2% sales tax.

Once again, continuing stable, strong vibrant support from our representatives.

Give tax exemptions to merchants who promote the Downtown in advertisements and events.

Open more family run food chains and longer hours. Plus turn the area where Food World used to be and Good Will into a bowling alley.

Downtown is beautiful, the flowers are a refreshing sight.

Why. It can’t become a full scale shopping center without absurd taking of property. Parking!!! Finish parking area, etc. at the library.

Private business should get nothing but encouragement and remove sales taxes in all of Fairhope.

By encouraging wherever possible competitive merchandising.

Encourage more affordable retail, more public restrooms, and continue to offer more night time events.

Encourage the right mix of development.

Through advertising for merchants in prime areas such as Grand Hotel and other close hotels, motels, even at Gulf Shores restaurants on Causeway, TV ads, etc.

Continue as it has for many years with beautiful seasonal flowers, ongoing upgrades to sidewalks, parking, lighting, etc. and support of Mardi Gras, Christmas lighting and Arts/Crafts Fair.

City of Fairhope

Resident Survey Verbatim Responses

Put in place a downtown development district to put on promotions, etc. Do a traffic/light study-too many cars on street with no parking. Tell merchants to have employees NOT park on the street in front of the stores.

Low taxes, maintain streets, flowers, continue to promote downtown (Arts and Crafts, etc).

Have more civic events downtown, maybe a band concert on a weekly program or maybe a popcorn event to bring people down town for social events.

As a small business owner myself, I am confused as to why the City of Fairhope feels it needs to assist the local merchants. When a person decides to own their own business, several factors play into the success of that business. The very first factor is customer service. On one occasion I entered three different clothing stores downtown and NOT ONE acknowledged my presence in the store. Their clothing is too overpriced and the sales staffs are very snobby. If they want support they should turn to the Chamber of Commerce. That is what their dues are supposed to go towards and that is why they join the Chamber in the first place. We have a wonderful parking garage that NO ONE uses. Every time I park there it is almost completely empty. If the merchants

complain that they do not have any business, well then try leaving some parking available so customers can PARK!

Signs on 98 are pointing the way to City Center to remind people to go there and it might encourage more trade.

Do like some other cities and completely block off 1 -2 blocks of Fairhope Avenue as a "walking mall". No cars or parking. Parking garage would have to be used and the store employees couldn't take up all the parking places.

Create one-way streets to create better traffic flow and more parking.

Better marked access to the parking garage so visitors and residents know where to easily find parking.

Either put in parking meters or come back with an "enforced" two hour parking restriction.

We need a department store like the old Gayfer's or Hammels in downtown Mobile.

What stability? There is constant fruit basket turnover of downtown businesses.

Aren't they supposed to advertise for themselves? Why should the City help them?

City of Fairhope

Resident Survey Verbatim Responses

Lower property tax (Single Tax) and utility rates to the most extent possible. Establish a property insurance co-op.

More support for Fairhope businesses and less or none for the useless and often offensive Eastern Shore Chamber of Commerce.

Why don't they pave the empty lot behind the library and use it for more parking?

Maybe one day have more public toilets on South side of Section.

Renters downtown have very high rates. The only people who thrive are people who own their own buildings. Too much greed downtown.

Get a new council which can work together for the welfare of the community, both business and residents. Stop the play for power.

Parking! The block where the library would have been is a good place for a parking garage.

Asking for moon, I'm sorry but just brain storm! Build a cinema theatre, concert hall, with a revolving stage. Address parking around Faulkner and the library.

By keeping the K-1 Center open! I have left downtown on numerous occasions without shopping because I could not find a place to park, so I just shopped somewhere else.

The library needs some off street parking. Wish it stayed open longer than 6:00 p.m. Students need time for research, etc.

If music is playing downtown I sure don't hear it.

Not the City's job to support private business.

More signs for one thing. Billboards saying shop Fairhope on the highways. Also more visible signs showing where parking desk is. Many don't even know it is there.

Promote affordable housing for workers. Promote residential properties downtown. Design adequate parking. Promote low-speed, low-powered transportation. Implement accessory dwelling units.

Promote walking. Close the streets often.

I would love for the central center of town to close to traffic. It is absurd that travel by car is allowed during the busiest days of tourism, etc. Close to cars.

Stop with the Dallas stores already. Bring back Al's 5 & 10! Downtown needs a stationary store, better kitchen gadget store, old fashion ice cream/penny candy for families.

Go back to Mayor strong form of government. City Council sucks.

City of Fairhope

Resident Survey Verbatim Responses

Have the shops downtown offer a “sale day” once a month and offer free bus service from outlying areas.

An attractive parking garage in a well designed area. (behind Julwins or behind the library)

We could really use some kind words and smiles from the downtown stores.

This should have been thought about prior to the Mayor’s secret meeting with Walmart.

The flowers are the #1 attraction. More places for people to stop and rest are needed, such as the area next to Julwins. Why not develop the area from Fairhope Avenue on Bancroft around the Mullett Run sculpture into a floral walking park with benches and small shade trees so tourists can rest, relax and enjoy themselves. Also smooth out the sidewalks. Someone is going to get hurt. Also need a satellite post office in East section of town.

Safe clean streets.

Advertise. Parking needs to be addressed.

Need to improve traffic flow, how about some turning lanes and turning traffic lights.

Downtown Founders Day, drawings, sales, and a Mayor’s Day.

Stop allowing expansion of building without adequate parking allowances. Case in point the huge Faulkner Science/Nursing building.

The Pier and beach attract many visitors as well as serving our own community. It has always seemed odd to me that Fairhope could be so beautifully maintained but the restrooms at the beach could be kept in such a deplorable and dirty condition. Often times they are locked preventing any brave soul to use them.

Have the merchants downtown offer extended hours one night a week or once a month; possibly during First Night each month.

A vibrant night life! More bars and restaurants downtown plus activities like art walk, concerts, and social activities.

We need a bakery, more great dining, affordable shoe stores, and an outdoor coffee shop.

Please do not rely on the Chamber to promote Fairhope. How about participating at the cruise ship promotions by giving out pamphlets on Fairhope?

We need an official “city map” to be designed by top notch people in this field. Existing hand-out maps issued by business owners are below any standard. The new Fairhope Visitors Guide is excellent and hi-quality.

City of Fairhope

Resident Survey Verbatim Responses

Downtown deserves no more than other merchants. We are a city not a downtown society. It is the City of Fairhope, not the City of Downtown.

Downtown City Mgr needs to learn how to co-exist with big box retailers. We need big box and downtown retailers who provide unique items. If I want an umbrella, I go to Walmart, if I want a painting I go downtown. This was ridiculous during the Walmart debate. Is Fairhope going to remain in the 17th century or 21st century? And you think you can annex? HA!

City of Fairhope

Resident Survey Verbatim Responses

#4 Recreation – Currently in Fairhope we offer baseball, soccer, football, cheerleading, and softball. What other youth recreation, adult recreation, and arts programs would you like to see offered by the City of Fairhope?

City of Fairhope can't afford to pay for any other programs but allow private (bowling-theater)

The new Recreation Center and gym is great. You have given Fairhope great choices.

For the working people — art programs should be in the afternoon or evening instead of morning only.

I think Fairhope does a good job.

Good. Support Nix Center.

Have more of the Baldwin Pops.

Program is good — do not over spend budget.

Like Wellness Center & pools.
Sidewalks are always good for those who enjoy walking.

Cycling lanes, not sidewalks.

A decent priced movie theatre.

Skateboarding.

Improve Quail Creek greens.

Golf?

Also swimming.

City sponsored art programs through ESAS.

Adult (Senior) baseball and volleyball leagues.

NONE!

Stay like it is.

Culinary classes for youth/job entry programs.

Tennis and swimming. We have the best facilities in place already.

No additional programs.

Good shape.

Sidewalks on every street and insist that people use them.

Immediate art classes.

I don't participate but I've heard people say it would be nice to have a bowling alley again.

Film making, photography, writing, painting and drawing, crafts (such as jewelry making), pottery making, cooking.

Any additional programs should pay for themselves based on reasonable cost projections, not phoney government numbers.

City of Fairhope

Resident Survey Verbatim Responses

Swimming, basketball, kayak, rowing, hiking, kids day out school programs, full summer programs, karate.

Most senior citizen buildings offer lunch. The kitchen in the Nix Center is certainly big enough. That would also get more people out of the house and into a program.

I think Fairhope's recent expansion of recreational facility has more people involved of all ages. The City has tried to provide for all ages. This is very important.

Don't care as long as it is SELF SUPPORTING. My tax dollars should not go towards cheerleading for God's sake.

I think baseball, soccer, football, cheerleading, and softball are adequate. However, more arts programs should be available free from the Fairhope Art Center. Why not draw on Faulkner or U of So AL in Fairhope?

Skate board park

None at this time. Can't afford it.

Fairhope needs skating rink and bowling alley.

Would like expanded hours on gym.

Cut back on these frivolous things, let's teach people to work.

None, we don't have parking to support the needs of our parks now. Parking along the streets is a safety hazard.

Bowling and mini-golf.

Think/appears programs are well done...keep on track.

I think this is sufficient.

OK

None

The City is missing the opportunity to bring revenue dollars in by not having a NICE sports complex, like Orange Beach. The City needs a nice complex for soccer, softball, youth & adult for tournaments.

A skating rink (not just skateboard facility).

I'm happy.

All wonderful as is.

Kids recreation. Great programs.

I think this is enough. We would be duplicating and competing with what other groups are doing.

Private side should do this not the city. No money for extra sports.

A bowling alley; shuffle board; teen center.

Art classes.

City of Fairhope

Resident Survey Verbatim Responses

I think current programs are adequate.	disturbing but not sure if more recreation will help this.
Dance classes targeted to older youth and teens. More summer programs designed to let them try something they normally wouldn't have time during the school year.	Program is great as is.
We've got plenty now.	OK
Community garden.	More than enough is being offered at this time. No more!
Don't know, no kids.	None.
I don't use any facility. I understand the City already does a good job about their progress.	Recreation.
We need to offer some areas for the seniors who are currently paying for the above.	Golf and water sports.
I would like the Rec Center to be free for all Fairhope citizens living within the city limits. (as is the park by the Bay)	Recreation can get too big. I think you are doing a great job.
None – the above are enough.	Tennis, arts and crafts during the summer (indoors) and drama for young people.
Good job on the recreation center.	The museum needs another professional permanent staff member. Lectures, school tours, adult scavenger hunts around town; lots of interesting things could happen.
I think the City needs to go one step further and tie these programs into school and community success. Maybe only allow kids with passing grades to play sports and offering tutoring to those who need help. Make it a privilege to play.	We have enough.
Seeing more gang symbols appearing on signs and buildings – sort of	The purchase of land for future baseball fields was outrageous considering our current fiscal situation.
	Free concerts every month throughout the year.
	You forgot tennis which is pretty much the case.
	We have enough.

City of Fairhope

Resident Survey Verbatim Responses

Bowling alley and skating rink

Rec Center is killing private rec business.

Bowling or a skating rink.

Volleyball and basketball.

Basketball court with hoops. Sailboat lessons.

Swimming for kids. I would like to see City employee/spouse softball leagues. That would be a blast considering we spouses don't get to celebrate Christmas parties anymore.

Free to the public. Art classes for both, youths and adults. Not counting the Nix Center for seniors. Tutors in music, music in the Park, Summer nites free to all.

Senior tennis league.

Shorinji Kempo. Checkout the official website (everyone could benefit) WSKO.jp

Visit the senior center in North Beach, MD and provide the services and programs they have

Kayak rentals

In the current climate, these should be enough

Tennis instructor/competitions. Swimming activities and more sailing and water safety.

Bicycle lanes and sidewalks

The arts program should be expanded to include more Fairhophians.

Too old to do anything

Community gardens, outdoor symphony performances in addition to band

Adult recreation needs more affordable access to the City pool for those of us on a fixed income. I am disabled and need access to a pool for therapy and I can't afford the YMCA.

Maybe sailing, boating, fishing activities since we are a waterfront community.

Start a "Paint by the Bay" day once a month.

Concerts and headliners.

More art programs are needed (possibly with a mentoring program by local artists)

Perhaps tennis

Boating and swimming

Bowling and skating rinks. They also need an arcade for the youth.

Adult softball/co-ed softball as in Daphne.

It doesn't matter to me.

City of Fairhope

Resident Survey Verbatim Responses

Don't offer any more at this time. If the City is out of money you cut back and quit spending.

Support for art classes.

Volleyball.

Maybe some water related (canoeing, sailing, etc)

Dance classes.

Charter boat rides.

If the City doesn't have funding to pay its bills and have to add taxes, PLEASE stop!

Quit taxing me to support activities you think is a good way to spend my money.

More adult/children art programs that are actually affordable.

Partner with the Art Center to provide adult and youth art programs.

Excellent job in this area.

Have a desire to see bowling, skating and arcade games added for youth

There is a good balance here.

You do well!

More art/writing events to reinforce the area as a cultural center of Mobile.

Already have more than is being supported.

We're inundated already. Stop the construction of a skateboard park! Do not purchase land for recreational purposes.

Don't have kids

I think we are good.

I think we do a good job here and have to consider revenue needed to expand.

All is OK for me.

Tennis, swimming, running/track

Tennis clinic and league tennis

Great programs

Tennis, gymnastics

I appreciate all the sidewalks

I think the current offerings are adequate.

Dance lessons

None – Quit spending money

Swimming for youth

Not sure but it may help to publicize more. We moved here in November and never knew about softball until too late. Say something on the facebook and City website, have the school send home flyers (My daughter is at the K-1 Center)

Bowling alley

Water sports lessons for adults

City of Fairhope

Resident Survey Verbatim Responses

We do a great job.

Karate for the youth's self-confidence. Also an intro to scuba would be very rewarding. Rugby is becoming popular as well.

Volleyball

We are doing great.

Lacrosse and diving

A bowling alley.

City also has a wonderful public golf course that needs more promotion.

Tennis and golf.

Not all children and youth are interested in sports. Classes for especially middle schoolers and high schoolers not yet 16 years old and old enough to work. These can be short six week or four week classes at a reasonable cost to parents.

The above mentioned programs are sufficient. Concentrate on making improvements to the Twin Beech Road Ball Park.

Any activity with sufficient interest that can support itself. Consider encouraging more volunteer activities by the youth for the City. This could be an "alternate spring break" or career day or summer internship.

Tennis, swimming, and more art programs (maybe work with ESAC)

and special needs programs. T-ball is only done in the fall – we need more.

There should be more organized use of the bay front.

We need an annual public art event like the pelicans from a couple of years ago.

How about a casino on the bay?

Theatre or place for places and music. Perhaps an outside stage near the bay.

We need parking for the elderly. Can go and feel safe in the evening. No more youth stuff and need amateur art stuff.

Very good. When and If! The City can build up a surplus of revenues it would be worth working on the Food World area. Maybe turn it into a bowling alley and skating rink like in Bay Minette.

Adult tai chi in the public park areas overlooking the bay would be super. Everything else is great.

I would like to see a program for stamp collecting that could be targeted towards teenagers.

TAI CHI offered in the gym at the Rec Center. Sponsor private firm to offer a bowling alley and skating rink for all ages. Also consider a facility for a life-size chess park for seniors and a bocce ball court.

City of Fairhope

Resident Survey Verbatim Responses

No	None
How about a dog park like Daphne?	Swimming and tennis.
What happened to basketball?	None that I can think of.
Do not have programs that we can afford. The new Rec Center is nice but membership cost too much. Compare cost with other cities such as Gulf Shores and Orange Beach.	That's enough thank you.
Playground without organized sports. Sounds like Fairhope duplicates school programs. Why?	Archery.
Tennis.	Something that would teach social awareness. Art for seniors and kids together, each one – reach one.
No more needed.	Expand only as participation expands.
Bocce ball and fishing	Outdoor areas for Arts & Crafts people to set up for a day, etc. offered to the general public.
Enough already	Amphitheatre on the bay.
Basketball	Ice skating, snow skiing, yachting, and maybe a park. Maybe some gambling to save the schools.
Need other – like it used to be – skating rink, boating, movie theatre, and a bowling alley. We need more for teens and young adults to do in Fairhope like the original Fairhope.	With so many seniors, water aerobics, yoga, and low-impact activities are important. You could wait until the economic situation improves.
A walking daytime arts appreciation tour – maybe run by ESAC. Tour outdoor art and galleries, change to see Fairhope and learn how to look at art.	With current budget situation, don't believe these programs warrant expansion.
Open the football field for running practice.	Summer camps at small or reduced fee for children who otherwise are left to their own devices.
I think this is enough.	Fishing derby.
Community gardens.	

City of Fairhope

Resident Survey Verbatim Responses

Boating, swimming, a bowling alley and cinema.

Sailing, wellness programs, film

We have enough.

I enjoy using the Rec Center.

Sailing and yachting.

Golf

Tennis, swimming, and skateboarding.

Tennis.

Only by responding to real needs.

Adult softball could bring lucrative tournaments to the city. The high school has a great drama facility, offer its use to the public for theatre and dance performances for a fee.

Improve locker room at the pool for Adults. Keep them cleaner. Keep pool room comfortably, not at 62°. Open water swim course in Bay.

Swim teams, youth exercise programs.

Increased support for Quail Creek Golf Course.

You have enough.

Sufficient enough.

Possibly this is not a recreation program however we need someone to teach etiquette or our youth.

Most of the current recreation is affiliated with the local schools, there is very little recreation geared towards the general public. The old Food World shopping center would make a great bowling alley for daily leagues, teen nights, and week end participation for families. The tennis courts out on Greeno need some top notch pros to encourage outside leagues.

Men's softball complex – its embarrassing that our church league has to play in Daphne. Leagues and tournaments could mean revenue for the City and the local merchants.

Expansion of the Recreation Center off US 98. It is a great place but with its obvious growth needs expansion of dressing rooms and larger area for better cyber equipment.

Would love to see a tennis program to go with the beautiful new courts.

Yoga and martial arts.

Any contact sport should be discontinued. Swimming should be supported. Affordable golf for seniors.

A Junior Police Cadet program. More involvement for teens with law enforcement.

Rugby and handball.

City of Fairhope

Resident Survey Verbatim Responses

#5 Historic Preservation — Would you like to see some type of architecture guidelines put place to secure the character and charm of Fairhope?

YES	1.89%	NO	8%
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Should these guidelines be proposed for just the downtown area or for individual neighborhoods? If so, what neighborhoods?

Downtown

The older areas of Fairhope to preserve the charm, otherwise we will look like any other city.

Start with down town and fruit/nut districts.

Future neighborhoods only.

CBD primarily, although it is a shame some home designs on “the Bluff” are totally out of character. However, guest house attachments should be allowed. Most are for family not rental.

All over city limits.

Downtown.

Just downtown.

Just older buildings & a few “older” homes that can be kept up.

All incorporated areas.

Downtown, fruit/nut, bluff area to start. Not as restrictive as previously tried. Use common sense.

Downtown. The library takes away the Fairhope look.

Contemporary classic with modern and enduring materials.

Architectural support of “old” fruit/nut, Section Street through town, Bay front.

Downtown, leave other neighborhoods to their associations.

I thought we had one. The Gravlee Building is bad, how this gets an okay I don’t know.

Yes.

The architecture in Fairhope is at this time, a great part of the charm of Fairhope. To me it reflects the diversity of the residents who have chosen to make Fairhope their home. If Historic Preservation Consultants could be available to service interested home builders and owners it would be an asset.

Other Downtown areas

Both Downtown and neighborhoods.

All areas that are annexed into Fairhope.

City of Fairhope

Resident Survey Verbatim Responses

Across 98 could use some help, like sidewalks on Gayfer to Bishop or even Meadow Brooks.

Just downtown.

Downtown area.

Yes — all!

Only the downtown area.

Just downtown.

I would like to see the City encourage (not force) traditional architecture. Perhaps the City could be more flexible with setbacks, etc. if builders are willing to build historically consistent buildings.

Downtown

Downtown

Downtown and Bay

Downtown

Blending new construction with surrounding homes or business.

Fruit and Nut Section.

Older neighborhoods.

Downtown only.

Old repaired is better.

Fruit & Nut Section, downtown and oldest sections of City.

Downtown only.

Just downtown area. Most home associations take care of subdivisions on the outskirts.

It depends on the neighborhood. Example: The house on the corner of Orange and Pomelo does not fit the neighborhood, however as neighborhoods evolve designs change.

Downtown.

Neighborhoods over say, 50 years old.

Yes, but I am concerned about the City acting as a big brother.

Downtown and areas that can become an asset to the image of Fairhope.

All new neighborhoods that have not been established for at least five years.

Building density is too great (i.e. Corte House on Church Street). Protection of significant trees and spaces.

Wherever needed.

Too late.

NONE! Fairhope came to be what it is because of individuals doing their thing.

Just downtown.

Downtown.

City of Fairhope

Resident Survey Verbatim Responses

No neighborhoods. The City has done OK without micro-managing and adding more codes and guidelines.

Downtown

Strict for downtown.

Downtown.

Downtown area.

Yes

FSTC has made Fairhope what it is. Don't screw it up.

All neighborhoods. Anything that will keep the property value up.

Core of the city.

Downtown.

See Helen, Georgia (Single minded development). The downtown area has already changed with the multi story buildings.

Downtown only.

All areas – Fruit & Nut section. Look what the City allowed. Corte landmark destroyed and the Tumble Inn – Fairhope original hotel. Kant you support this? I remember when you wanted downtown to be just offices.

Only in certified historic areas.

Continue to use building codes applicable to downtown and neighbor hoods.

Just the downtown area.

Downtown only.

Fruit & Nut only

City's past inaction has resulted in many cottages being demolished and neighborhoods changed by mega-houses on mini-lots.

Downtown should not increase height restrictions.

Mainly downtown but neighborhoods would be good just hard to implement.

Too much intrusive government as it is.

We get too much help from our government already.

Downtown.

No high rises.

Just downtown commercial businesses.

For the most part, most of what is within 1 mile of downtown. One thing that needs to stop is people putting 8' high fences around their places, makes the town look like crap.

Downtown only unless the City wants to get in the old parts of town.

City of Fairhope

Resident Survey Verbatim Responses

All of Fairhope.

We already have many various forms of architecture and even no style! Look at the library, Faulkner, City Museum, etc.

Perhaps it should include some of the neighborhoods adjacent to the downtown area. If this doesn't already exist.

Not super stringent please – let individuality prevail. Preserve the chain however.

Understood guideline already exist. Downtown only.

Yes for Downtown and also for the older neighborhoods.

Downtown Fairhope only.

None.

All neighborhood on National Historic Register since 1986.

Downtown area

Reasonable in City limits

Downtown only.

Both. Guidelines needed for residential areas regarding height and space. No high rise condos in most residential areas. Limit height of buildings downtown.

I just hate to see large houses being built on small lots and historic homes torn down.

Just the downtown area.

Fruit and nut section and bluff area.

Mainly the downtown area.

All

Historic neighborhoods

Both especially trailer parks and hold developers/builders to higher standards regarding green areas and preservation of trees. Enact stricter requirements to protect the environment and cleanup of junk, trash, and other items that contribute to neighborhood blight.

Downtown and historic neighborhoods.

Downtown

Downtown

Downtown area.

No, none. Restrict building heights.

Not only downtown, but some neighborhoods. Don't need huge out of place buildings.

Downtown should be easy. More difficult in outlying new subdivisions. Some type study required.

Depends.

For the "Old Established" areas

Downtown area only

City of Fairhope

Resident Survey Verbatim Responses

The designated area of Section Street to the bay, North Avenue to Laurel as “Historic Fairhope.” Strictly regulate and styles within that area to maintain a classic, historic feel.

Keep the style the same in each neighborhood. When a new home is built it should match the surrounding homes in that area.

Downtown area along with the family neighborhoods around the downtown area

Downtown and neighborhoods where new building is not compatible with neighborhood property values.

The Bluff area off Magnolia and the fruit and nut section.

Downtown structures over 100 years old should be maintained as historic

Just downtown

Neighborhoods with historic homes. Personally would like height and square feet restrictions and more carriage houses.

Just Downtown – 5 blocks in each direction from Fairhope Avenue and Section Street. Also along Scenic 98

Just Downtown

The older close in neighborhoods. There are too many brown, dreary, very large homes taking the place of what could be a quaint cottage.

Downtown

Just downtown area, that’s the heart of our charm and we need to help businesses see that it helps all of the city when there are guidelines, not mandates, to promote our city’s uniqueness.

The Downtown area.

Downtown area.

Just downtown.

Primarily downtown and immediate surrounding neighborhoods. Limit building of large houses on small lots, commercial buildings that do not comply with architecture (existing). Limitation on large housing developments which remove trees and do away with uninhabited land.

Just the downtown area. It is already very beautiful and guidelines would help to keep it that way.

All areas. Not just neighborhoods but all to keep the City looking good and attracting people.

Just the downtown area.

Guidelines (restrictions) jeopardizes growth. Growth is natural and good.

Downtown only.

The charm of downtown is what draws people to our City but we need

City of Fairhope

Resident Survey Verbatim Responses

to be careful not to make guidelines in the suburbs of Fairhope too rigid.

NO! Taste police. The evolution of Fairhope's character is a result of varied individualistic style. Offer consultation.

Just to downtown. Most neighborhoods have their own guidelines.

Fruit and nut area. Any and all historic homes. Old Bayside homes.

Should be for the whole city.

Central part of old Fairhope.

Downtown

Just downtown.

Begin with downtown so the guidelines would not be a hindrance to the real estate recovery.

I have seen many changes in downtown and housing areas that aren't in line with the "character" in the past years. Let it be, this is progress.

Absolutely none.

Fruit and nut area. Four lane 98 to Scenic 98/Sibley to pas the Grand about 1 mile.

All of Fairhope should comply with architectural guidelines.

Mainly downtown.

Downtown. For instance that huge house on Orange Street that house looks like an apartment building behind what used to be the old library. There are many more examples.

Downtown area so that its present charm is maintained.

The charm of Fairhope is the variety of building styles that are found in the community. Avoid rigidity and extremes.

I would favor incentives over requirements.

Downtown area.

Should be consist with "old" Fairhope buildings. No McMansions!

Mostly downtown but minimum residential standards for general upkeep and maintenance.

Confine such interests to the existing plaque program for residences and business buildings that merit same.

Downtown area only

Historical structures/ Fruit and nut section

Just downtown. Offer incentives to neighborhoods.

We have to protect the charm but not to the extent it stops progress and

City of Fairhope

Resident Survey Verbatim Responses

new business that generates tax revenue which we need.

I thought we had this already. "Yes" guidelines. This would also help businesses in town.

Not so restrictive that the average owner cannot afford to fix up a building.

Just downtown and in the older parts in Fairhope

Downtown only

Downtown/Fruit & Nut

Downtown radius only

Guidelines should apply to all

Downtown

Preserve private homes West of Greeno Road

Stay out of private ownership

Downtown area and Historic Fairhope

Generally neighborhoods representing the early settlement.

Not for neighborhoods

Both

Who let the mausoleum in on Orange Street? It's such an eye sore to the Fruit and Nut.

Some of the new buildings don't fit. The Visitors Info Bldg Bureau

belongs in Texas not here. Don't lose the "old charm" and expand the historical district and apply the guidelines there. Downtown doesn't need new.

Fruit and Nut section.

Fruit & Nut, Bluff

Downtown

Our original Fairhope. Fairhope is not a subdivision.

Downtown area only.

Both

Keep the Mayor's nose out of all their neighborhoods.

Downtown and neighborhoods. Check out the North Bayview area if you want to see in gangruity. Subdivisions usually have guidelines already.

Mostly for the downtown area.

This was tried before and Fairhope Single Tax Corp did not support it, so not so sure how it will be different this time? Definitely start with Downtown and slowly spread to the neighborhoods who are supposedly on the Historic Register. Be clear on any advantages to the owners and explain any grandfathering of existing programs.

Downtown

Downtown

City of Fairhope

Resident Survey Verbatim Responses

This is a very touchy subject. The commission or council could control the color of your house or shutters.

Just Downtown

Downtown and everything between Section Street and the Bay.

Keep Downtown the way it is. As far as neighborhoods, as long as they are kept neat and clean. The property owners should not be told by the Government what to do with the property they paid for.

Downtown HOA should take care of neighborhoods.

The charm of Fairhope is in the gardens, fountains, and park like settings. Also the lights in the trees. The architecture changes may be too expensive for some businesses to afford.

Yes, the Downtown area needs to be preserved. Too much government interference can stifle business development and productivity.

I answered yes but it doesn't need to go to the fanatic extreme.

The character is already gone, too late.

Nuts and fruits.

Personally just the Downtown area.

All of it! Planning now before it is too late.

The boundaries of the City, not just downtown.

Only downtown.

Definitely in downtown and surrounding areas. The huge houses being constructed in the Fruit & Nut section are destroying the charm and character of that part of town. In the historical district preservation needs to be enforced.

Downtown area and individual neighborhoods.

No because Craig Sheldon could never build the castle. We don't need Yankees telling us about Fairhope, Alabama.

Downtown is where we have all the charm. Don't think too many people come to Fairhope to look at the neighborhoods.

The entire city.

Downtown

Downtown area. Southern style buildings.

Downtown area.

It will increase building costs.

From No Bayview to Laurel Avenue from Mobile St to Hwy 98

The whole city.

Downtown only is fine.

City of Fairhope

Resident Survey Verbatim Responses

Downtown area and neighborhoods in existence prior to incorporation.

Do not change.

Downtown. Encourage buildings (like the hardware store) to tear off any awful fronts and do a more attractive façade.

Downtown and Pier.

Government cannot duplicate “good taste”. Of course we don’t like to see garnish colors and tasteless design but property ownership should carry some freedom from such blatant government inference.

Downtown area only

However, it is already messed up. Monster homes built among and between small cottages. This should have already been in place.

But kept loose enough to encourage different styles.

Downtown area.

Leave it alone.

Unless supported by special neighborhoods and majority owners affected.

All neighborhoods developed after 1940.

Downtown only. That is all you can and need to handle.

Downtown.

Yes, don’t know.

Commercial buildings should fit with the surrounding ones. Good job with the Hampton Inn.

Restrictive enough as is. Unless you tear down these mobile homes everywhere.

Downtown but an example of the new “Jolly’s” is shocking. That has ruined the park and South Mobile Street.

Downtown, bluff, fruit and nut, and waterfront park area.

Not sure. Case by case basis within City limits.

Mostly downtown-neighborhoods in real close proximity.

Downtown

All neighborhoods up to Greeno Road.

Expand outside Downtown, leave downtown as it is.

Within reason.

Within reason.

Just Downtown area.

Downtown and Scenic 98 along Mobile Bay

For all areas.

City of Fairhope

Resident Survey Verbatim Responses

Should be in any of the areas of old Fairhope, Fruit & Nut district, Magnolia Avenue.

Fruit & Nut section. Stop tearing down unique cottages and replacing with “MacMansions”. Keep the charm!

Downtown along the bay front.

Fruit & Nut section, Gayfer/Ingleside area, all the 50’s neighborhoods.

Within the Colony

New building facades need to meet certain criteria. Need to have height restrictions on new downtown buildings. No higher than Hampton Inn.

Downtown area only

Preserve historic areas

Any area that qualifies for Federal Historic site benefits.

Whichever are the oldest.

Any of the older neighborhoods

No historic preservation.

Downtown

Downtown first.

Neighborhoods containing historic homes that made Fairhope charming. Small beach cottages don’t block the views of our beautiful city.

Downtown, Fruit and Nut area between Downtown and Greeno.

Fruit and nut section. Section Street as you first enter 855 North Section is the first place you see needs to be cleaned and take away the clutter.

Downtown area only.

Neighborhoods improvement districts are excellent vehicles. Neighborhood preservation versus historic.

Very limited, the City employees reviewed building permits are already considered very difficult and not friendly or very helpful.

If the City could provide them at a low cost it would be great.

The Downtown area and the neighboring neighborhoods should be held to some sort of historical guidelines. The hardware store in downtown is a prime example of highly needed maintenance and also the Pub night club. Houses that are built giving a zero lot line should be reserved for outside the Historical district.

Why don’t we go back to the one day a week closing?

Keep the Southern two story charm.

City of Fairhope

Resident Survey Verbatim Responses

The wealthiest citizens in the City have already violated every normally considered good historic practice in the most historic neighborhoods for decades.

City of Fairhope

Resident Survey Verbatim Responses

#6 City Newsletter/Special Events – A number of residents have inquired in City Sketches could be emailed instead of mailed. What is your opinion of this?

MAIL	EMAIL
2.44%	2.82%

Like the magazine.

Doesn't matter

We like snail mail

Should be by request only!

Lots of older folks do not have computers.

There are many activities happening in Fairhope we hear after the fact. Would like a section in Baldwin Register listing the activities for the week and on the website.

I refer to City Sketches so it's good to have, I don't have a computer and I'm not the only one!

We like the written copy. We keep them in our guest bedroom.

Put it on Fairhope website. I like the City Sketches at home where I pick it up and read it a couple of times week.

Give the option in the newsletter. Have those that prefer email a sign up link.

It would save money for publishing and mailing. Drawback is access to people's email, how secure would it be?

Let the residents choose.

Sketches of what?

Have a sign-up to offer choice

Email and distribute throughout City locations-grocery stores, post office, etc. Consider offering annual renewal subscriptions.

I don't believe I have ever received this

Mail. We think it is a good promotional brochure and should be continued.

I think it is a waste of money. You can find the same information in the Courier.

I would never open your email

Email. Put it as a *pdf* file on the website.

No interest.

Either one.

Don't Care

Will it reduce cost or end up being an expensive dual process?

City of Fairhope

Resident Survey Verbatim Responses

Either one. Please include holiday garbage pickup day schedules on City website.

Cancel and disband City Sketches. Waste of money.

Secure commercial support (with small ads) to pay for printing and mailing.

Never read it, waste of city \$\$

Please continue to mail

Email or pickup at City Hall.

I have never received the publication and therefore do not know what it is.

City of Fairhope

Resident Survey Verbatim Responses

Please make comments or suggestions regarding the City of Fairhope special events such as: (Tree Lighting Ceremony, Christmas Parade, New Year's Eve Celebration, Mardi Gras Parade, 4th of July, etc.)

What I have seen is very beautiful at night with the lights strung in the trees.

All are fantastic.

I think with the growth of traffic and all the No Parking signs, the parades should now stretch out of town to the shopping centers and parking plentiful.

I think we do an outstanding job.

I love all the special events. The Tree Lighting is one of my favorites. Love the small town atmosphere.

Great!

Very good.

Like them all.

Very good — I enjoy them all!

Wonderful for the community, Baldwin Pops wonderful.

All good – be sure to have plenty of police there and improve parking.

New Years Eve, Baldwin Pops, Mardi Gras parade, and 4th of July are all excellent.

Cut back for a few years.

Handled very well.

All worth continuing.

City was noted as a cultural center, what happened? What about a center for this: operas, concerts, plays, music concerts. How did we miss being the Shakespeare Center?

I think it's great as is.

All special events are the City's gift to our residents.

Wonderful events and they should continue.

I would like to know ahead of time about events. There seems to not be many notices about events.

The trees and flowers are "Fairhope".

Everything is okay as it is.

All is wonderful.

Keep it up — doing a great job.

I think they are good; not only do they help the downtown merchants, they also build a sense of community and opportunities to visit neighbors.

100% in favor of current programs as they stand.

Special events are well taken care.

City of Fairhope

Resident Survey Verbatim Responses

We like it just the way it is.

Love them all — it is attraction for City and charm.

As a resident working downtown — there are many occasions as these, that create great frustration as regards to traffic and parking. After I was towed away in 08 for Christmas parade (though I arrived at my parking spot at 5:00 pm sharp!) was charged \$80 (my full day of wages to get my car back) Not one City official I spoke to gave a darn. I was totally dismissed. When it comes to these celebrations and parades, we become 2nd class citizens.

Better sound system for the tree lighting. Appreciate all these events. Combine Veteran's Day parade with the 4th of July celebration. More would participate and honor our vets.

I think everything is fine the way it is. They are doing a good job.

All are good and enjoyable by a good any citizens. I'm not able to go to some of them anymore but I did enjoy them, except for the New Year's Eve. The last one I went to was not much so I haven't been back.

Keep up the good work.

Great.

All events are lovely.

All seem appropriate and well managed.

Fliers, better knowledge to public.

I love everyone of them.

All the events are wonderful but need more fireworks at New Years.

You do a great job!

Again, must be self supporting.

Very nice as it is.

Buses to take people from Greeno Road on to the event site.

It's great if you can afford it.

Lovely.

Too much is made about nothing.

They are what helps us be us.

Good job from our perspective.

Great!

Everything as is.

Too many special events. Citizens are paying for the cost.

Give merchants the route map for all parades and starting times.

Leave the lights on the trees downtown year round and turn them on every night.

Better sound system at the tree lighting.

City of Fairhope

Resident Survey Verbatim Responses

Thank you for all events.

I think all the events listed above are wonderful.

We especially enjoy the Baldwin Pops concerts on the bluff or indoors.

All good.

Good

Scrap it all. We don't have the money – reduce my taxes and utility rates. Let me spend the money to stimulate the local economy.

Excellent events – especially 4th of July.

GREAT! Keep up the good work! Add more events....music festivals. Keep up Art Walk.

I think some of these need new material. (i.e. tree lighting – after going 2-3 times I was done going anymore) Also 4th of July.

Cut out Mardi Gras parade and continue the others.

The Tree Lighting ceremony is so special. Love the Christmas parades and Mardi Gras parades. 4th of July is grand. New Year's Eve celebration-not so good and could be eliminated.

Mail earlier. Have gotten mine after various events have taken place.

Their great.

Great community effort.

All very well done.

It's nice to do and keep the place alive.

What we have is great.

Create more parking. Faulkner to expand its parking.

I think the City does a great job.

All of the above are great for Fairhope.

Great!

All are okay as is!

I think such events are fun for the towns people. Fairhope is a really beautiful town every season.

How about a tar and feathering of the City Council?

Get the word out better. The chamber does a very poor job of advertising things, not even in the paper sometimes. The locals want to enjoy it too. Don't just call the tour bus operators.

Enjoy all of the above. Please continue.

Good

The Special Events should be limited to Christmas parade and 4th of July only.

City of Fairhope

Resident Survey Verbatim Responses

They are all wonderful events but the City does not need to take on anymore. Which add to City costs.

Good idea.

Love them all.

This is why I live here.

All are fine.

What about incorporating a Founder's Day event in the fall?

Mardi Gras is too much! A waste!

They are a wonderful and crucial part of our community identity and quality of life.

Christmas parade should not be confused with Mardi Gras. Please stop throwing beds and stuff. Candy canes are ok.

Always great.

Tree lighting could be improved. Better entertainment. Others are great.

More publications on map of parades, not just the weekly events.

All need to be continued.

Leave as is.

Love all the special events. Keep them coming!

You do a good job.

I think the City does an excellent job already.

Very good

Continue the way it is.

Some of these events are costly. I believe if the unimportant events were cut out then employees of the City could get their yearly raises.

Well, Tree Lighting night should not just be for officials dining outside and the public required to stay out. It's a nice idea and more trees should be lighted, not just a couple of streets.

All excellent and make Fairhope a great place to live.

All of these are fun and well attended.

The Mardi Gras parade is a cancer.

Excellent. They are the things that make Fairhope different and so very special from other cities in our area.

Very nice

Much expense is already spent on these events. Fairhope needs to concentrate on utilities, underground wiring, preserving what Fairhope was founded to be.

We have been to all events except 4th of July. Newly relocated to this area and enjoyed everything. I can say though you could improve your area

City of Fairhope

Resident Survey Verbatim Responses

warmth and welcoming especially Downtown. Very snobby. Even in your public offices. Needs improvement.

Keep up the good work.

Nice for tourists but not keen on cars parking in my yard. Advertise free bus service with more signs.

I do not attend these events because I am disabled and there is never enough handicap parking. Also the fee for this shuttle is too expensive.

These are fine. Should be expanded. Closing business streets for none City sponsored functions should not occur without compensating businesses.

Love it all.

Very festive. Like these.

A little bit more Christmasy entertainment at Lighting event. Large decorated Christmas tree at pier, maybe some lights. Merchants participating more in decorating stores for special events, more publicity for events in advance (papers, banners, etc). Veterans Day parade not publicized enough (banner across the street a few days before?) The city and merchants should go “all out” when we have special events, get the schools involved.

Such events help build a sense of community. Suggest new festival honoring cities, flower, “heritage”, May Day, parade with children dressed as flowers.

Christmas parade should be moved so it does not conflict with First Friday Art Walk. Other special events should take First Friday Art Walk into consideration when planning and caution should be used when closing downtown streets which hurts merchants.

Always great.

My husband and I love it all. These events show off the exquisite charm of Fairhope. It is a fabulous place to live. We are lucky to live here.

The City has done a good job of promoting and having the best events.

I enjoy the family atmosphere of the events.

The more events the better for downtown.

I think they are good events except I personally could do without any Mardi Gras festivities. 4th of July on the Bluff is my favorite. It is Americana at its best.

All are done so well already. Create a Fairhope Spolletto such as one in Charleston, SC.

City of Fairhope

Resident Survey Verbatim Responses

At the Arts and Crafts the BRATS buses are needed North and South of Fairhope Avenue. Also during these three days set aside parking spaces for volunteers. (Museum, library, etc. PLEASE)

They are just great.

All are nice.

Its great! Doesn't need a lot of improvement.

The lights are beautiful in downtown. Turn them off after January and help save electrical costs.

Quit spending my money for these events.

Great.

These are wonderful opportunities for residents to appreciate the holidays and be proud of our city. Great job on behalf of the city in helping these events to become quality events.

I take part and very much look forward to the special events in Fairhope.

My comment is that I think they are all wonderful.

These are all good for community unification and involvement.

That's enough.

All are great and more.

Keep up the good work.

Continue to celebrate the holidays.

Love them all, keep going.

Helps to maintain the charm of the City. Support them all you can. Be nice to visitors.

Very good. Need more promotion to attract people from surrounding areas. New Years Eve – more “non private” party activities (if you are not invited to a tent)

They are all fine...keep same...support same.

Been there Done that.

These events are all great. Some of the main reasons tourists come here. Promotes civic pride in locals.

I think they are good as is.

These are all find and I hate to cut back on any of them however our revenue needs to be considered and we may have to decide if cuts are necessary.

All are very good. Tree lighting has gone to pot. The kids trying to play music above all the noise is awful.

I have attended Tree Lighting, Mardi Gras in the past. I am 90 years so unable to get out too much.

Do not attend

City of Fairhope

Resident Survey Verbatim Responses

Move the New Years Eve celebration down to the City Pier area

All these great events add to the quality of our lives.

I enjoy them all. Very organized and they build good relationships.

These events are good. Would like to see more, maybe weekly but at least monthly.

We go to all the functions, don't change a thing.

Well orchestrated. Keep as is.

All are good

Have only seen two so far and loved them! A children's pavilion on New Year's Eve would have been nice...not sure how all that works

Would like to see the lovely Pier park being used for bands/musical events in the nice weather.

I miss a lot of them because I work in Mobile. Would love a citizen email on cultural/city events.

Extend the number of trees that are lit. (expand) Play music at the events and before to entertain people when they get there early. Also portable heat on cold days in several different locations.

Christmas parade route should be expanded.

Parking. I quit going because of the hassles.

All of our celebrations are wonderful. Closing the streets at 3:00 pm is ridiculous.

Got enough already.

We are happy with all the above.

Very well done.

The City should be out of the parade business. Only support others doing parades.

Keep on doing what you are doing now. All the above events are great.

The band has stopped playing during the past few years while the fireworks are still going. Couldn't they just repeat until the fireworks are over?

We are delighted you finally have Hanukkah banners. My son designed them and we are thrilled that you finally put them up.

The City does a great job with these events.

The City could be better off by not doing any New Year's Eve celebration.

These events are the heart and soul of the City and serve to make us unique. They are vital to our quality of life and bring in visitors and revenue to our City.

City of Fairhope

Resident Survey Verbatim Responses

Should be able to have a good time at these events. Kind of snobby if you ask me. Let loose a little more. I go to Mobile.

I believe Fairhope provides the best events of any city this size and much better than cities much larger. You can go to things here with your family and not worry about being robbed or shot.

Excellent job. Don't change what you are doing. Perhaps a more spectacular 4th of July fireworks is the only thing I would suggest.

Continue all – encourage more.

Nice but enough.

These are nice special events but we need more events in the spring and summer months, something for the children of Fairhope to do.

I do not attend however they are great for what is provided.

Great job on all of these celebrations.

They are all fine and they promote Fairhope tourism, however that being said, the Tree Lighting should be more limited to times when events are going on downtown and the lights should not be left on when not promoting events.

Fairhope is fairly maxed out on special events. Maybe a New Year's dinner and dance at the Nix Center.

We should have a Queen Quinn coronation.

I would like to see an additional marching band in the Christmas parade.

They are fine the way they are.

I love them.

These activities are not friendly to elderly residents.

All are positive events. They help make Fairhope a great community.

Tree Lighting ceremony needs holiday music. FHS is a joke band.

Love them all. Keep them up.

Continue all events in present form. Consider encouraging more concerts on bluff/at pier

Keep up the good work

I'm fine the way it is – gorgeous.

Contributes to City spirit – keep them up.

Fine as is.

What percentage of Fairhope taxpayers participate in these events, and are the costs of preparation and cleanup justified, especially in the current economic conditions?

Need more for children to do – teenagers at events.

City of Fairhope

Resident Survey Verbatim Responses

More publicity and/or shopping incentives to visit downtown.

I love the lights in the trees. I think everything is good. We love living here in Fairhope.

I think you currently have enough scheduled events. Every event costs the City money to put on. You need to manage what you have, not spend anymore.

No room for improvement. Lights are beautiful.

You do an outstanding job in promoting tradition and family heritage.

All great!

Continue as in the past.

Whatever

All good

Continue. Enlarge – expand as budget permits. Seek additional free publicity: Southern Living and Coastal Living magazines.

Need shuttles, more of them, more security.

Just keep these small and personal.

“Picking on the Square” in Franklin, SC from 5/1/10-9/1/10? It would be nice to have picking at the pier where anyone who plays an instrument or sings can perform on a

stage or on Sat nights at the gazebo at the pier for the entire family.

These events are way too crowded as it is now but a good job by everyone never the less.

Continue on – excellent job.

What is the budget? What part of the 1¢ tax increase will Fairhope benefit?

All good.

They work well. Continue on, it helps make Fairhope special.

I enjoy all of these events – glad you have them.

Make Christmas parade on Saturday instead of Friday to avoid conflict with Art Walk and would have another “night out”.

Excellent City turn out.

Maintain all of the events but don’t add any more.

No longer attend.

It each event pays for itself continue, if not-cut it!

So well done, more handicapped parking perhaps.

Great! Keep events for families.

During Arts & Crafts keep one street open from the Pier/Scenic 98 to

City of Fairhope

Resident Survey Verbatim Responses

Gayfer. Can't get through during run/walk.

I love these events, especially First Fridays.

Increase vendors.

Cut all the activities except Tree Lighting and 4th of July.

These events and activities are what makes Fairhope – “Fairhope”. They are great.

I support all these events.

Need a spring event in April. “Celebration of Spring” type thing.

Love all of them.

The residents of Fairhope have no idea how lucky they are to have such a family oriented city.

Public who demand the benefits should share the cost.

Tree lighting is so anticipated but anti-climactic. Should involve food vendors and retailers as a holiday kick-off celebration.

They are fantastic. Website is not so good, not current and not much information.

Wonderful! Couldn't be better.

The New Years Eve celebration needs work. We do not attend the Christmas parade.

I saw only two and they were good. I have yet to see 4th of July.

Fairhope is very good at this sort of thing.

All the special events are very good, in fact they are drawing people to Fairhope from Mobile, Foley, Atmore, etc. However, parking is a huge issue.

All of the events are wonderful and it is great that the City offers these to the public; however, as they grow in size parking is a tremendous issue. Offer shuttles from either Bruno/Big Lots parking lots as used during Arts and Crafts to lessen the parking burden. Promote the parking garage!

The Christmas parade is now becoming the beginning of Mardi Gras. It should be less beads, more candy and musical bands. I no longer attend either one anymore.

Have the various organizations pay a larger fee for the Civic Center and parade routes which will compensate the City employee's costs. (I.E. police and workers)

Hope the City is charging the Chamber for police protection and the City workers cleaning up after their mess.

Went to a Tree Lighting in Georgia where they blocked the streets off. Many of the restaurants had large booths set up cooking and had many

City of Fairhope

Resident Survey Verbatim Responses

large tables set up downtown so people could sit and eat. Had several bands playing. Our Tree Lighting to me is pretty boring and the sound system is awful.

We need to return to the old July 4th when we had a beauty contest, swimming, and various races.

Stop waiving associated fees for these events for anyone, for any reason. Treat everyone equally.

I spoke to a man at Arts & Crafts who said he employed five people in a 1200 sq ft shop building his merchandise. This is no longer Arts & Crafts. Arts & Crafts is no longer the crafts but just art.

Offer a blues festival and adopt a sister city. Have a winter jazz festival.

The Tree Lighting ceremony could be so much better than it is now. Why does everyone have to take their tents down at midnight at the New Year's Eve celebration? New Years does not end at midnight.

New Years Eve tents should be much cheaper and heater rental cheaper.

Mardi Gras parade (KOER) consistently solicits lewd behavior from female spectators. The riders encourage this with their throwing. This is not consistent with Fairhope's principles.

All of these events are wonderful however very lacking in handicap parking.

Love them! Very sad to hear that we are no longer providing police escorts for funerals. Our new police chief doesn't get our magic yet.

City of Fairhope

Resident Survey Verbatim Responses

COMMENTS:

Police Department:

I feel safe anywhere I go in Fairhope. Our police do a great job.

Need more strict enforcement on noise.

Excellent job

They need to be issuing more tickets (speeding, running red lights, and vehicles without tags)

I have received prompt, courteous service.

Favortism.

You see cars speeding down the street ducking in and out of traffic. Where are the police?

I have noticed that patrols in the River Station subdivision are **rare!** Patrol more in outlying city areas. Raise Fairhope avenue speed limits back to 45/35 mph instead of the current ridiculous limits of 35/25 mph.

I live on Scenic 98, and there is much more traffic in this very residential area. More enforcement/slower driving would be very much appreciated.

Resent them hiding to park and catch drivers (adults & teenagers) to give tickets. Be openly obvious. Don't hide!! Speed traps don't create good image.

Please set an example. Police in cars driving while talking on cell phones!

Speeding, running red lights in common place. Give 7 mph over limit and write tickets. If Fairhope had one motorcycle cop to do nothing but traffic enforcement it may have an impact and more revenue.

Folks still speed and run stop signs in Rock Creek.

Enforce traffic regulations. My impression is that Fairhope officers don't know the rules and regulations. Fairhope has too many speeding and stop sign violations and too much aggressive driving.

Need to keep focus on police being citizen friendly and existing to make Fairhope a great place to live. Focus does not need to be on traffic tickets or revenues by fines.

Have added personnel and vehicles. Poor traffic control. Low visibility of officers.

Reinforced downtown & town speed limits.

Cops on the beat treat everyone like a criminal. Police cover up crime that needs to be reported. (i.e. dead woman in care at the big Pier)

What about traffic on our residential streets? I asked the police department about speeders on my streets and was told, "we only have 3 officers"

They are acting like the Gestapo at times to good citizens.

City of Fairhope

Resident Survey Verbatim Responses

Some officers use their position, ignore laws as citizen and officer. One is a neighborhood where the person resides uses status as officer to intimidate neighbors to get what they want.

Speeding seems to be a problem in 25 mph zones. No one ever gets a ticket.

Keep up the good work.

They are the best at giving out tickets, second to none.

Has gone downhill in last 1 – 2 years. Poor morale and poor leadership.

Very prominent – very visible force.

Very professional.

Personality in police is zero. It seems to go to their head and mouth.

Chief's committee good idea. Leash laws scoffed at in Quail Creek.

They can do better.

Although we have not used them, they are very visible in the community and give a feeling of safety.

Exemplary.

Would like to see more traffic and parking laws enforced.

Poorly educated individuals and over reactive and rude. "Ravenite episode for example"

Police do not enforce blatant cars/trucks blasting through pedestrian rows even on red lights. More monitoring at Bancroft and Fairhope Avenue. Seriously needed.

Never see police anymore; there is speeding, failure to stop at stop signs, and constant littering.

Need more police and area coverage. Home breakins on the rise. Sometimes I believe we have let our guard down thinking we are the perfect world and nothing will affect us.

Some of members of the PD are not as responsive as required and don't take merchant theft as seriously as they should. Also, lack of policing new parking garage for loitering and skateboarders.

There are a few of the police officers who I am afraid of. I think their jobs go to their heads and they mistreat the public.

Return to a friendly assistance attitude. The chief needs to know his people by taking lessons from his staff and enforcers.

Very good but Windmill Road needs constant monitoring for speeders.

I support the Police Chief's efforts to move toward accreditation.

Could drop the "authority attitude"

A police department and other city departments should be managed by personnel that LIVE within the bounds of the City...not Bay Minette and not Gulf Shores.

City of Fairhope

Resident Survey Verbatim Responses

They do a great job.

They can give out “a lot of speeding tickets” but they can’t control drugs on the East side of So Section Street. Get some undercover agents in there.

Excellent however Eastern Shore Mobile Home Village seems to be open to quite a performance of very loud music. Loud voices coming from somewhere near this area.

Great job! Department headed to the next level. Need more police speed traps in Rock Creek to catch the soccer moms in the AM coming down the hill on Clubhouse Drive.

Department performed admirably in the Ravenite incident.

I would like to see more police presence to curb speeding especially on South Section Street. Ban mobile phones while driving, those people are as dangerous as drunk drivers.

Several years ago, policemen were more amiable and friendly, not so much now. They should wave back.

Good ole boy network alive and well. Clean house! Most of these guys cannot tie their own shoes and they are way overpaid for what we get.

The Rich Gambino incident was ridiculous. The Police Chief thinks he is still where he was.

Our officers are polite, friendly, and helpful.

It never fails that someone passes over the double line going to the Grand Hotel. Traffic still races to the end of Fels Avenue. Why isn’t this patrolled?

Lacking in traffic control.

The best.

Officers tend toward arrogance. They are also constantly talking on cell phones while driving. They rarely use signals when changing lanes. They need to set a better example instead of acting above the law and common courtesy.

Nice to deal with.

No comment except would like for them to cover our neighborhood more often. (Blackfriar’s Street)

Protect and serve. We do not need a quase-military-black shirt-swat team raiding a pizza parlor. Looks bad and looks stupid.

Love that the big speed trap on new 98 where 55 is now 45 is mostly gone. I think ½ the revenue of Fairhope came from speeding tickets.

The speeding on Greeno Road in the mornings and in the afternoons is terrible. So is the speeding on Fairhope Avenue from the library to Greeno. Guess we need to involve the State Troopers and Sheriff Departments in a crack down at different days and crack down on it before someone is killed.

Have only had to interact with the PD once and though the officer was nice the PD as a whole offered NO help at all. If they were not going to attempt to help me I would have rather not wasted my time as they made me feel like the bad guy.

I commend the new Chief. I hope the department can do more to address the growing drug problem in our city, not just the

City of Fairhope

Resident Survey Verbatim Responses

teens but the big dealers (the activity down Middle Street)

More speed monitoring on 104 to 32 (especially on Sunday). I observe many speeders on Greeno both North and South of the city limits. Getting into the Rec Center from Greeno is life threatening.

I think the Council should carry guns. Catch the chickens.

Very satisfactory.

Can noise from target/practice range be reduced? It can be heard for miles. Insulate the walls, etc.

Fine job during special events. Very poor enforcing of speeders especially on Scenic Hwy 98. Very poor, it's a joke.

Seems to be getting very large. Too large?

Need to patrol more. They have too much time on their hands. Never see them patrolling downtown, day and night over city and entire city limits. Police do not stop speeders on Greeno Road, Fairhope Avenue, Gayfer, Highway 181, Hwy 104 and County Road 13 & County Road 48.

While voting the other day, two officers came into the Civic Center. Since when were officers allowed to dress so sloppy? (Wearing a yellow pull over shirts, gun belts, and jeans.) The Chief needs to know this looks red neck but he must approve of it or it would have changed by now.

The Gambino incident was overplayed. Police Department not trustworthy.

Became excellent only recently with new Chief. Before his arrival would rate as 3.

Bring back Comalander.

I think they do a good job.

We have a new "hot shot" cop. This better be working well! We pay too much for this and have too many management levels here.

Appreciate their service.

Get out of the office and into police cars. Have dedicated traffic enforcement personnel. Enforce stop signs, traffic signals and speed limits. Speeding is rampant.

Failed to follow up on my home burglary even when I know who the burglar was.

Will not enforce skateboarders and loud music.

Speeding needs to be patrolled on Mobile Street and Fels Avenue.

Patrolling and presence has declined. (around the Pier)

Will soon find out. (We had a dog off leash problem at Quail Creek Villa and are preparing a petition) If all else fails, and it has so far.

I wish there would be more police presence on the Pier at night. It is so messy. Dog poop, beer bottles, etc. It's an eyesore. If the Gulf State Pier can maintain a clean and ordered look so can we.

Don't see them controlling traffic.

Would love to see more guys patrolling side streets behind FHS

I called them once and they were great.

Made one call. They responded but never contacted me or phoned with feedback. I got hit

City of Fairhope

Resident Survey Verbatim Responses

by a vehicle while bike riding (in a crosswalk) but was treated as a nuisance to traffic.

Cannot get cooperation on many occasions. Seem very biased.

Somewhat brusque and "high and tight".

Too many employees and not responsive. Frankly, most people do not think much of our Police Department.

On numerous occasions I have been passed by City patrol cars, exceeding the speed limit without any lights or siren showing they are responding to a call or in pursuit of someone. They lack the presence of example by ways of: no lights on in rain or fog, talking on their cell phones while driving, speeding, and lack of use of turn signs when changing lanes or turning. I rarely see them patrolling anywhere throughout the city.

My street "Edwards Avenue" needs to be patrolled for speeders avoiding the Fairhope Avenue/Hwy 98 intersection. Cars and school buses fly down the residential street. We have two disabled adults and several children and elderly residents on our street.

I think Fairhope police are picking on teenagers and think a motive behind ticket giving is to raise revenue with public safety being a secondary concern.

They always come out but never have results if there was a fender bender.

Police using cell phones and not signaling turns.

Need more speed control especially on Fairhope Avenue in the morning with the students going to Faulkner.

Real yo-yos working the front desk.

Presences of red foxes in yards during the day. Contrary to Mr. Merchant's sarcastic speech to residents (calling animal control), these animals are NOT protected by the nation except in Alabama as per the Alabama Game and Fish Commission on the internet. Suggest in service on courteous communication with the public.

During the MOJ Mardi Gras parade the first float was shooting metallic streamers causing the street lights to go out. Why didn't the Chief of Police stop the lead cars and stop the streamers? Was the organization fined?

Need to have a police person walking the streets of downtown during shopping hours.

Get rid of Miami vice type policing. Get out and be part of the community. Answer the phone and be nice.

Need more patrol East of 98. Maybe a substation on this side of 98?

Could patrol early morning speeding on Scenic 98. Walking a dog or walking is very dangerous especially by the VFW.

I don't think we need to get a chief from Miami. I think they were trying to be trendy. I'm sure he is good but we didn't need to spend that much money.

I suppose they do a good job. Their cars are not parked at City Hall 24/7 but I never see them on patrol either.

Not enough patrol cars on the street.

Traffic enforcement and make jail operations transparent.

City of Fairhope

Resident Survey Verbatim Responses

Officer Sullivan is fabulous but Mr. Merchant of Animal Control is downright evil.

More presence at the Pier and for speeders.

Keep officers friendly, recognizable to teens and children. Be helpers, not to fear. Go to schools and set up education programs.

Have asked police to check speeders on our street. My section of the street has residents on walkers. (Edwards Avenue)

Encourage weight control. Teach all drivers (police) to use their directionals.

Please enforce or issue tickets for u-turns into parking places. Also issue tickets for people who take two parking places!

Do not agree with the way the Council handled hiring the chief.

I had reason to use their services recently and found them to be caring, understanding, and very helpful.

Needs more proactive approach to drug activity.

See a lot of officers on cell phones while driving – is that official business?

I do not like the new Police Chief's department and the way he is conducting business. I think he is cutting the wrong programs and installing new unnecessary programs. I also don't think we need the high paid assistant chief that was serving as chief: too many chiefs. There is a lot of unhappy policemen in the department. The new chief is destroying our police department. We are not Miami, FL. What he is doing is not working. We have more problems now than before he came.

Seat belts and on cell phones.

It is superb!

Isn't it against the law not to use turn signals when turning or changing lanes? I have found that 99% of people don't use them. The fines could generate a lot of money besides letting the driver behind them know what their intentions are.

When I have used them they were great!

I feel the police department keeps me safe and that the police respond quickly and are friendly and courteous.

City of Fairhope
Resident Survey Verbatim Responses

POLICE DEPARTMENT	
5 - Excellent	132
4 - Good	108
3 - Satisfactory	36
2 - Needs Improvement	19
1 - Poor	5
N/A - I have not used this department/service enough to offer an opinion	59
Total Excellent/Good	46.6%
Total Needs Improvement/Poor	8%

City of Fairhope

Resident Survey Verbatim Responses

Fire Department:

Need a City paid Fire Department. Too large for volunteer.

We all benefit from the high ranking of our fire department when it comes to homeowners insurance.

Had a toaster fire-response was less than five minutes.

No insult to individuals, but it should be municipal rather than volunteer. Better insurance rates.

Paramedics provide exceptional service.

Slow response to fire in Rock Creek.

Worries me it is a volunteer department, but I have not needed them. (Luckily)

Haven't had experience with F.D.

The City is now large enough to have a full time Fire Department, not just a volunteer department.

Needs some permanent fire people.

No experience but it appears fine.

Very dedicated.

Response time to recent lightening caused fire in Rock Creek was much too long. Efforts at fire were also poor. We need a paid full time Fire Department. A heck of a lot more than we need flowers in Downtown.

Not much point in our reference.

There needs to be someone on duty at a station 24/7

Hopefully never have to use it

Thank you

We need at least one station fully manned 24/7. Sooner or later all volunteer will not help with out offering insurance.

It is remarkable that this is still a volunteer department.

Have not had to use but impressed with equipment and chief.

We need a paid real fire department instead of a volunteer.

Very high regards! A+

Fire Department recently answered call in Hollowbrook. They were very prompt, courteous, and thorough. Great job!

Volunteers do an outstanding job, should consider full time firefighters.

We should consider a full time, paid department

Needs consistent long term support

Glad to support them

We know the VFD does a pretty good job but with a thriving city of 16-18,000 residents, when do we get a permanent fire department?

Called for help with an oven fire (which I had gotten under control). I asked for help to make

City of Fairhope
Resident Survey Verbatim Responses

sure there was no chance of further problems
and a nice fireman showed up in a reasonable
amount of time.

City of Fairhope

Resident Survey Verbatim Responses

Continue demos and presentation measures through our schools.

Excellent

First class.

Always on call, excellent people.

Volunteer based, outstanding.

Another station is needed on the North side of town.

Fire protection should be a paid 24/7 staffed service just like police. Volunteer is not the best option and does not provide a rapid enough response time.

Nice to deal with.

Need full time City Fire Department.

Even though it is a volunteer fire department they are great. Again should it ever come to pass they would be a credit as city employees.

I never hear sirens anymore so I guess that means all is well.

I am ashamed of the wealthy Rock Creek residents who do not support our excellent volunteer FD. Maybe a fire protection tax for funding if people do not support.

Have not had a fire. Hope we don't!

Need station closer to Rock Creek.

Fire Department does a fine job and they are volunteers!

Excellent dressed – very nice but not like the redneck appearance of the police.

Never heard anything bad, all good.

Fire department response is very poor. If there is any department where you should spend money to hire staffing, the fire department is it. The volunteer gig is not working.

Very good Fire Department. Needs more volunteers.

Time has come to start adding full time employees. Fairhope has buried their heads in the sand. Volunteers are great but not always readily available.

Rescue seems excellent.

Is it time for a paid fire department?

I have not used it but what I have seen, good.

A lot of politics between the guys. Love the guys but not at a healthy weight and how are they going to carry me out of a burning fire?

Should have more facilities and better benefits.

A paid fire department would be an improvement.

We know of 2 homes that burned to the ground before the FD responded. Not a good record in my opinion.

It is a pitiful shame that the general public will not support these men and women who VOLUNTEER their services but take no time to complain when a response call is needed. All my life here in Fairhope the FD has always been a volunteer basis. What would the City and the general public do if no one wanted to volunteer anymore?

City of Fairhope

Resident Survey Verbatim Responses

Get volunteers to be more aware of speed limits going to station, somebody will get run over on Thompson Hall and surrounding streets with them trying to be the first one at the station.

I don't know where a station is even located except the one behind Thomas Hospital.

Make a smart plan for the north station. Put an absolute ban on demolition by burning.

Some of these volunteers are out of control. Need to adhere to the State laws regarding emergency vehicles.

City of Fairhope
Resident Survey Verbatim Responses

FIRE DEPARTMENT	
5 - Excellent	160
4 - Good	76
3 - Satisfactory	23
2 - Needs Improvement	3
1 - Poor	4
N/A - I have not used this department/service enough to offer an opinion	92
Total Excellent/Good	89%
Total Needs Improvement/Poor	3%

City of Fairhope

Resident Survey Verbatim Responses

Electric Service:

Outstanding job. Utility dept is great! Had a power meter explode after midnight on a Sunday. They were there in 10 minutes, made temp repairs, back @ 9:00 am on Monday to replace (box, meter & all)

Wish we still had it but we are now on Riveria.

Cost too high! Department not user friendly.

I'm on Riveria.

I have Riveria.

No complaints.

I wish I had City of Fairhope instead of Riveria Utilities.

Extend services to Rock Creek — Riveria is poor.

Our City service was changed to Riveria.

Do you read the meter or estimate? I read where Alabama Power was reducing rates. I thought you bought from them! If you keep going up on the rate I'm not going to be able to use it. I was gone the coldest week in February with my temperature set down to 55°. No lights on except one 60 watt bulb, four hours a night and my bill went up \$10.00!

I am still greatly disturbed that the City did not fight harder to keep providing electrical service to Rock Creek.

Set up a budget plan.

I have Riveria despite the fact that I am in Fairhope City limits. Can't we change this?

Keep cost at lower end of possibilities.

Seems to be becoming less reliable.

The guys in the streets day and night are great.

On Riveria.

It's always on.

Why do we chase power interruptions?

Rates too high

Continue to prepare for outages due to events such as hurricanes.

Very expensive.

No service problems but rates are too high.

As it pertains to downtown.

We need to review our cost now that we have a 2% sales tax.

Just too expensive.

No service in our area (Montrose)

High

Service has always been outstanding until the last 6 – 8 months. These "blips" in service are terrible. I understand Mr. Sligh to say that the City's electrical infrastructure is wanting.

Used to be with City but lost out in law suit to Riveria, even though I am in the City limits.

Rock Creek should have Fairhope service.

A+

Quality people.

City of Fairhope

Resident Survey Verbatim Responses

I'm with EMC.

We live in Fairfield Place but have Riviera utilities.

When I call about street lights out they all promptly are replaced. Thank you. Would love a street light at corner of Hwy 98 and Manley Road.

Rates are excellent.

Why do we have so many power surges?

I wonder about the cost increase.

I'm on Riviera.

We should be able to choose our electrical service company

Too high

Too expensive

More night/star friendly lighting needed. Some lights appear to be on timers just when I walk by at night they go dark. No on sensors would be nice.

Service is restored quicker in Fairhope than anywhere else.

I'm served by Riviera Utilities.

Issues with service disconnection at inappropriate times. Electric is too high.

I was disappointed when I was forced to obtain my service through Riviera instead of the City.

With the exception of too high on adjustments. Investigate wind through incentives from the Feds.

Rates too high.

It would be helpful if a monthly average can be calculated for budgeting purposes.

Service is good but there seems to be some vulnerable areas.

Have had some outages which I couldn't explain

Riviera Utilities

I think it is a good value

I like that rather than disconnect in winter they cut their water. Superior deck personnel.

Expensive! City should quit using this as a revenue service for City services.

Power bill seems to be the same even when I've had A/C off for a month! Would love to see Fairhope add windmills to their power supply.

Expensive.

I am amazed at the lack of outages and the extraordinary response time when one does occur. Hurricane response is amazing.

Too high. People are nice and very fast.

Rock Creek should be served by Fairhope, not Riviera.

I do not like being on Riviera Utilities. Seems very expensive. I used to have Fairhope which I preferred.

Since most of us have computerized appliances, please continue to work on power surges etc. Those power boards are expensive to replace.

City of Fairhope

Resident Survey Verbatim Responses

Rock Creek needs more than one distribution feed to support the entire subdivision.

Thought our electrical department did one heck of a job during and after IVAN. I hate that fuel surcharge each month.

Wish we had Fairhope electric back.

Riviera Utilities services Rock Creek

Not served by the City.

I think you should come down on power cost adjustment.

Just some glitches last year, seem to be handled now.

Excellent.

High but reliable.

On Riviera.

Aging system needs update, this is where the funds should go.

Service is first rate. Our utilities are a “not for profit operation” – rates should not be increased to fund other short falls in the budget.

We have Riviera – bad deal.

Very high.

Complementary of getting electricity back when bad storm caused power outages. Keep up the good work.

Wish I had this service instead of EMC.

Scott Sligh was very helpful with street lights in Arlington Farms. Service was very reliable when I lived in East Gate.

Lighting is not good on many areas and lots of lights don't work. There seems to be a lot of old equipment. The people are great.

Service is great, bill rates are still an issue.

Sure wish we did not get stuck with Riviera.

Offer “off peak” hours.

Incentives for conservation for home owners. Make it possible for consumers to sell power back to the system.

City of Fairhope
Resident Survey Verbatim Responses

ELECTRIC SERVICE	
5 - Excellent	166
4 - Good	78
3 - Satisfactory	32
2 - Needs Improvement	8
1 - Poor	6
N/A - I have not used this department/service enough to offer an opinion	67
Total Excellent/Good	84%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

Gas Service:

Too expensive.

Need the ability to run service from meter to appliance.

Expensive!

Too many brown outs.

Lower costs, do not transfer to user.

Price currently way too high.

Recent price increase a bit steep with prices falling all over U.S.

Why pay a consultant?

Too expensive.

Seems to do great.

Low pressure during recent power outage caused my standby generator to shut down.

Set up a budget plan.

Keep cost low.

Very high cost for this part of the country.

It's always working.

Rates too high.

Very expensive.

We need to review our cost now that we have a 2% sales tax.

Wish it could be cheaper.

Would like to see lower rates.

A+

Some way to let us know when you change the rates. There must be an easier way than to simply raise by 24%.

The latest increase is excessive.

Too high

Too expensive.

Believe my gas meter is very old and needs replacement.

Why did you send someone to see if our meter was working in the summer? Senseless.

Why do you turn on seasonal gas service and then send me a threatening letter saying, "I'm late on a payment?" Fix your billing.

Too expensive.

Best ever.

Rates too high.

This \$50 a month increase is ridiculous. You just had a \$.02 tax increase. Its just never enough is it?

Avoid using it as a "tax source"

I think it is a good value.

It works but seems expensive.

Expensive

The rate fluctuation this winter was hard to understand. Now why do we use a consultant in Florida to guage the rates? Has to be a better way.

City of Fairhope

Resident Survey Verbatim Responses

Never had a problem.

Too high. People are nice and very fast.

This has been a very helpful and courteous group.

The cost is the only issue here. Winter bills have been huge.

Recent large increase in natural gas bill was a shocker. Closer monitoring for price adjustments could aid the \$\$ fluctuations.

What happened with this rate issue? Looks like someone dropped the ball.

I don't have gas.

Natural gas cost too much. Gas is 4-5 times wholesale cost which hurts all residents.

Too expensive.

Gotten too dang expensive for retirees. \$525 last month. Well insulated house too.

Rates are too high, especially with 30+% in one month without any communication from the city.

Rates are appalling but not the fault of the department.

Don't use gas where I live.

Rate increase uncalled for.

Very good.

High but reliable.

No gas in this area.

Aging system needs update.

Service is first rate. Our utilities are a "not for profit operation" – rates should not be increased to fund other short falls in the budget.

As a part time Alabama resident, should not have to pay monthly fee for gas.

Don't use.

Incentives for conservations by home owners.

City of Fairhope
Resident Survey Verbatim Responses

GAS SERVICE	
5 - Excellent	148
4 - Good	57
3 - Satisfactory	33
2 - Needs Improvement	5
1 - Poor	10
N/A - I have not used this department/service enough to offer an opinion	96
Total Excellent/Good	81%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

Water/Sewer Service:

Sewer is expensive!

Needs more purification.

Keep talking about water conservation.

Water pressure in Rock Creek still poor. There is no reasonable explanation why people should have to pay sewer charge for watering their yard. There is a far better way than current duplicate situation.

Cost too high! Department not user friendly.

Please add Plantation Pines neighborhood to City sewer.

Don't like that sprinkler usage, increases sewer costs.

Want to see sewer service offered to Montrose area. Annexed individuals only.

Could we charge for our meter reading instead of rounded up method? We only want to pay for what we use.

Very efficient.

No problems. Good water/sewer.

Sewer charges should be no higher than water charges.

Had poor pressure for 40 years.

I'm not sure. I think we have too many sewage leaks. Do they need more funding to fix this?

In my area OK but I've noticed clogged drainage for prolonged periods of time on Twin Beech Road between 98 and Co Rd 3. This is a breeding ground for mosquitoes, blight for residents. This is a year round problem.

Low water pressure in Rock Creek remains a disturbing problem.

Keep water good for drinking and sewer plant capacity appropriate.

Not happy with high hookup fees for City sewer.

I pay for sewer but have a septic tank.

Low pressure/high cost.

It always works.

Had very good service without any problems.

OK. Water doesn't taste very good.

It is hard to get a telephone answered! Need a better way to respond to inquiries.

Should be priced according to actual usage. Has the water ever been tested?

We need to review our cost now that we have a 2% sales tax.

Too expensive.

Expensive.

Service is fine, costs seem way too high.

No service.

City of Fairhope

Resident Survey Verbatim Responses

Wish it could be cheaper.

Not happy with the buddy meter payment during months that I do not use any water. And the fee just went up.

A+

Sewer too expensive.

Hate grinder pumps; if power gets interrupted this could be awful if power isn't promptly restored (as in a hurricane)

Too expensive.

I wonder about the cost.

We need sewer service here on Fairhope Avenue

Much too high

Too expensive.

City needs to seriously invest in water saver toilets and moisture sensors for watering. Believe water quality testing maybe inadequate considering the many wells in town but there has been zero explanation of which are tested when drought or after it rains.

Best ever. Let's explore stimulus \$\$ for sewer generated electricity.

Rates too high.

Need to respond more quickly when a water leak is reported.

Sewer system (collection portion) seems to be neglected. Should maintain all that's in the rainwater.

Low pressure at Rock Creek.

Our storm water sewer does not work. It is blocked. Jennifer Fidler says it is to protect people on deferring back efforts. There is no justice in this town. Some people get free services (underground cables, electric) some cannot get sewers working. Deterriet has working sewer and gutters. The sewers on White work going right towards a house. What is the difference between my sewer and the one that works on White? Does a lawyer need to explain it to you?

Overpriced. How dare you raise rates after a 2 cents sales tax increase.

Rates are ridiculously high, especially the sewer

No issues, nor problems.

Too expensive.

Great water quality. Appreciate award winning sewer facility.

Sewer getting high. Grinder pumps cost way too much. They are a joke.

We at Southland subdivision need to meet with the City of Fairhope and School Board in reference to runoff from City and School property into our drainage system but City tells us to "take a hike". (Bonham Lane off Manley Road)

Water is nasty. Leaves red in my showers, tubs, sinks, toilets and is not drinkable at all. Stains.

Could save postage by putting both of our bills in one envelope.

Great water quality. Outdated infrastructure and underground pipes etc must be a continued focus.

City of Fairhope

Resident Survey Verbatim Responses

The water/sewer service is excellent. However, we should not be charged for water usage that is not put through the sewer system. (example: lawn watering and garden watering)

Good. I think the City has stayed ahead of the demand.

Approximately two years ago water meters were knowingly installed incorrectly. Received excessive over charges. Telephone calls and emails were ignored until a personal appearance was necessary. Then received some restitution.

Water cost is also too high.

Getting more expensive.

Water too expensive.

City water has mold in it.

Poor monitoring of equipment resulting in violations. System relies too much on grinder pumps for transfer of waste. Looks like a disaster in the making.

We're happy with our water and sewer.

Why is water so conducive to mold? Towels smell bad after washing in machine or after drying off after showers. (Stonecreek area)

Sewer usage does not equal water usage.

Excellent. Well mannered.

Water sucks. It tastes like it came from a stale pond.

System needs update and maybe we need an additional treatment plant. Water has many impurities and is questionable without a filter.

Service is first rate. Our utilities are a "not for profit operation" – rates should not be increased to fund other short falls in the budget.

Sewer charges in excess of water are not right. Sewer should never exceed water.

Too many hands in the cookie jar.

Costs too much.

Water should never exceed sewer.

Water is too chlorinated. Why is that? Had to buy a filter to take out the chlorine and the smell.

Make the annual water report sensible.

Complete the modernization of meter reading. Develop a program to incentive conservation by home owners. Increase the fees for lawn watering systems.

Pressure seems to be weak on the South Side.

Tap water in my neighborhood (Spring Lake subdivision) has a bad taste. Have to buy bottle water to drink and cook with.

City of Fairhope
Resident Survey Verbatim Responses

WATER/SEWER SERVICE	
5 - Excellent	180
4 - Good	98
3 - Satisfactory	47
2 - Needs Improvement	12
1 - Poor	9
N/A - I have not used this department/service enough to offer an opinion	14
Total Excellent/Good	80%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

Public Works/Trash/Garbage Pick-up:

Cutting services/same price.

Sometimes trash pick-up is missed.

We only need day of garbage pick-up.

Go to one day a week pickup to save money.

Cost too high.

Need to find a way to continue trash.

Please keep trash/garbage pick-up at twice a week.

No complaints.

Save money by collecting garbage only once a week.

Holiday schedules are frustrating because just when you have the most trash/garbage, and the most company, there is no pickup.

But once-a-week garbage pickup should be sufficient.

Hard to find out when garbage pickup will be after holidays, storms, etc.

Go to once a week service.

Reduce garbage pickup to once a week (residential).

Could go to a weekly service – keep yard trash and recycle.

Please keep twice a week pickup.

The clam shell on the truck that picks up yard waste tore the heck out of my driveway.

We need street sweeping in Idlewood. The streets are turning into gravel.

Suggest once a week service and use the savings elsewhere.

Doing a great job.

Unprofessional

They throw my garbage can all over

Don't like being awoken up at 3 to 4 pm

Garbage once a week is OK with me.

One of the few good things this City does.

Services cut – taxes go up – you do the math.

Trash pickup should be once a week

I could do with once a week pickup.

Could reduce garbage pickup to once a week.

Sometimes very late/sometimes very early.

Paying for service that I do not get (garbage).

Find a new location for the city dump so we can eliminate current closing situation.

Getting them to clean out drains and fix my driveway after the City dump trucks wrecked it, is a joke. Also, you could get by on one week garbage pickup.

This function could go to once a week pickup.

Let's go to once a week pickup.

City of Fairhope
Resident Survey Verbatim Responses

Go back to trash pickup and drop one garbage pickup.

City of Fairhope

Resident Survey Verbatim Responses

They seem to get schedules confused and miss houses on a regular basis.

There has been trash sitting at the corner of Bon Secour and Grand Avenue for over a month. Is it permanent?

Not happy with Thursday pick up service. Some Thursdays they pick up my garbage (if its out) at 5:30 am other mornings it is 9 – 10 before they run.

Too bad we no longer have the pickup service for large items and have to pay now unless you have a truck to take items to the dump.

I only put out garbage once a week. (Only one person)

Pick up garbage once a week.

Could live with once a week garbage pickup. Don't think we need an independent carrier.

Could cut to once a week garbage pickup.

Garbage truck is way too loud at 4:00 am on pickup day!

Recycling needs to be encouraged. This could reduce garbage pick up to once a week.

Garbage pickup once a week is OK. Daphne saving \$600K.

I have lived here 6 months and have had many missed trash pickups. I have called Beth many times. Also, garbage person leaves my garbage can in my neighbor's driveway. I wish he would put it back where he got it from. It blocks my neighbor's driveway.

Too expensive.

Could go to once a week if the City needed the extra money for other things.

Would like to see one day pickup rather than two day. Encourage recycling. Love debris pickup.

Don't like early morning runs. Wakes my children up.

Sorry, the pickup of small household item was discontinued. This was a nice feature and kept our city clean.

My trash can lid keep breaking. Some trucks smoke badly and stink. Help Mother Earth! Since the low lying limbo on Echo Lane is gone maybe use one trash truck.

Trash pickup should be once a week

I don't like the pickup of appliances, lumber, etc to be eliminated.

Some old people have no way to do away with used stuff & trash

Need to be more flexible about extra garbage bags and pick them up. Letting trash sit is terrible.

More attention to how curbside service leaves unsightly waste and barrels being around

Believe once a week should be adequate.

Need to enforce against typical mess at Faulkner caused by residents nearby

Dependable

Once a week would serve just as well as two pickups per week.

Separate its cost from other usage.

City of Fairhope
Resident Survey Verbatim Responses

Could go to once a week.

City of Fairhope

Resident Survey Verbatim Responses

Trash/garbage pickup at residences good. Need to deal with garbage/trash in downtown

commercial areas. Possible large refuse container behind group of buildings and cage for cardboard/recycling to minimize clutter.

Services have been taken away but we pay the same.

Publish pickup dates.

Thanks to these people!

Too many days of pickup. Could make it just one.

No longer pick up large items.

Very efficient.

Fine.

Where does our trash go now if the dump is closed?

I think "before daylight" pickup is great

They do come by and pickup 2/3 of pile and leave the rest

I live in Idlewild Subdivision and the garbage truck comes at 3:30-5:00 am making a u-turn. This ½ hour or so wakes us and sometimes never returning to sleep. Is it possible to do our neighborhood later in the day or at least after 6:00 am?

One day a week pick up

Our trash is picked up between 3-4 am. There is very noisy as possible. Nearby streets are picked up later why?

They have broken our sewer drain four times by hitting it with the garbage truck

Performance is lack luster and non-responsive

I average one-two kitchen sized bags a week. I say go to once a week.

Friendly people who don't break the cans.

They do a great job.

We could probably scale back to one pickup per week.

Improve dependability.

Do not need twice a week pickup

The street sweeper hasn't been on Fels Avenue below Summit and leaves are in the gutter and storm drains. It used to be kept very clean, not sure why it has changed?

They do not clean up after themselves (if they drop cans or garbage). They also throw the cans everywhere.

The City charges me \$12.50 and doesn't even pick mine up.

Love night time pickup. Great appreciate recycling effort. Very concerned over recent changes with large items.

Good, comes on street too early.

Don't always pickup per schedule. (Mon & Thurs)

Comes regular but doesn't bother to pick up things that don't make it in a trash truck. That comes out of cans when dumping into the truck.

These men do an absolutely amazing job and are so nice and kind to deal with.

City of Fairhope

Resident Survey Verbatim Responses

One day a week should be enough. Enforce recycling.

Great! Thanks for the recycling effort. I think once a week would be fine.

Switch to one day a week – justify the one man truck.

Save money and go to one day a week pickup.

Do we really need two pickups a week?

I wonder if we really need 2 times a week?

City workers should be more diligent about picking up trash they drop on the streets.

Could reduce pickup to once a week to reduce cost. Many cities only have once/week pickup.

Clean the dirty trucks. Image is terrible.

Could go to once a week to save money.

Not too happy about not picking up small appliances, etc.

If recycling were mandatory, City could reduce garbage pickups to once a week and reduce the cost of taking garbage (that's recycle) to landfills.

Do not always pickup yard debris weekly.

Ok to reduce to one pickup per week.

In the interest of economy, would support once a week pickup.

We haven't had any trouble except the City needs to clean out our street drains. (Spring Lake subdivision)

Need to go to one day a week as some other cities have done.

Once a week pickup would be fine with us.

Don't touch this.

Superior service. Watch debris falling out of trucks after pickup.

Excellent – most impressed.

Yard trash pickup is sporadic.

You should not charge customers a garbage fee when it is not used.

Whoever drives the truck, drives it as if it was a Toyota. The new truck is saving money I am sure. (Bay Meadows)

Go to one time a week.

Reduced pickup of trash causing problems. Gullies will soon be filled with trash and debris.

Would it save money to have garbage pickup once a week?

Don't need two pickups. Also consider outsourcing, should save \$\$.

Would like to resume picking up trash other than yard trash.

In the past the pickup was more reliable (time of day, etc). My yard is being destroyed by the front loader that picks up leaves. Can the City get a big vacuum truck for the leaves? We work all week and only have the weekends to clean up the yard, garage, etc. We have been cited for placing trash by the street too early. Why Friday as trash day? This is ridiculous. Let us clean up when we can. (Orange Ave)

City of Fairhope

Resident Survey Verbatim Responses

Best around.

Once a week pickup is okay.

Very reliable.

Don't come between 8:00 pm and 6:00 am. Too much noise.

Super Tuesday/Friday garbage pickup. Delighted. Current lawn trash pickup is unacceptable. Dump in street and scoop is ridiculous.

Good.

Very destructive of the garbage cans and residences property. Could go to one day a week pick up for garbage.

They broke the lid off of my containers, found it down the street and they just left it.

Cans frequently broken by the workers. Recycle bins are thrown across the yard.

Our neighborhood (Spring Lakes subdivision) is treated as a second class neighborhood. When will sidewalks be constructed on Greeno Road south of the Holiday Inn to the high school?

Trucks leak oil down the middle of the streets.

City of Fairhope
Resident Survey Verbatim Responses

PUBLIC WORKS/TRASH/GARBAGE PICK-UP	
5 - Excellent	199
4 - Good	92
3 - Satisfactory	32
2 - Needs Improvement	16
1 - Poor	9
N/A - I have not used this department/service enough to offer an opinion	9
Total Excellent/Good	84%
Total Needs Improvement/Poor	7%

City of Fairhope

Resident Survey Verbatim Responses

Public Works/Landscaping:

Pretty but too many flower beds and too expensive to maintain.

Excellent.

Outstanding.

We have been waiting since last summer for a tree to have a band placed around it to save it from splitting.

Love flowers all over.

Knoll Park could look neater.

Exception: Quail Creek

Ditches on 98 should be maintained better.

Too many flowers, it can be overdone.

No complaints.

Looks great!

Do not like the flower beds on the sides of streets by the park.

Does great job but needs to plant flowers on all corners. All the way to the high school along Greeno Rd.

New trees on Section Street are nice but take out Indian Hawthornes and lilies. They are not doing well and look messy. Just make it trees. Looks better and is easier to maintain. Have grass mowers cut weeds around crepe myrtles on 98, especially in the summer.

Beautiful.

When the plants/flowers are changed, sell them at a bargain price instead of giving them away.

Too much spent on this and not enough on much more important stuff like the Fire Department.

The BEST!

Outstanding.

Not reliable.

Over crowded.

Everything as is.

Too extensive.

I'm proud of them.

Too much money for so little return – lower my taxes & utilities.

Too much spent on flowers! Stop adding new corners. Where is the street sign and light at the intersection of Greeno and Edwards Avenue?

City should treat the East side like West side. East of Greeno gets ignored except for Quail Creek.

Fairhope always looks beautiful.

City looks good.

They do okay planting flowers but need to fix the end of Library Street, it's like talking to a wall.

City of Fairhope

Resident Survey Verbatim Responses

Do we need all of these flowers?

Beautiful Bradford pear trees and flowers.

Great flowers. But if it wasn't for that I do a lot of walking and you notice more than in a car driving by.

Trees placed in parking spaces downtown is really dumb.

Landscaping is overdone. The flower beds around Knoll Park should be removed. They are a hazard.

Sometimes overdone.

Flowers are wonderful.

Would like to see the city plant flowers on the corner of Section Street and Fairwood Blvd like they do elsewhere.

I am disturbed by what I perceive to be extravagant spending on the flowers planted and the waste when they are dug up. Yes – beauty is commendable and attracts tourists but I do not think spending ½ as much is presently spent on “beautification” would impact tourists significantly. Would like to see some of that spent on education.

Great job.

A+

Nice job in Hwy 98 area and downtown but would be nice if areas between US 98 and Hwy 181 were included.

We don't need to tear up any more streets and parking places for trees and flowers.

Very good, helps make Fairhope special.

Would like to see the sidewalk from Hwy 13 to Middle School on Manley Road.

The city is beautiful and I thank the landscape crew.

Beautiful landscaping in the City. Lots of positive comments from our visitors.

Awesome. The mower continues to cut the flowers at the end of the median of Echo Lane. Where's the street sweeper? I have to rake the street.

Keep it up.

Beautiful but don't design to block pedestrian crossings

Best in the US and maybe the World.

The landscaping is a gorgeous and vital part of Fairhope's tourism. Keep up the good work! Always rave reviews from visitors.

Love the flowers. Are they being recycled?

Gorgeous downtown landscaping.

Tree replacements are great. Get involved with Arbor Day offering gardening landscaping courses to the public via local landscaping businesses.

Love these people. I volunteer at the Museum and hear all nice compliments.

Please stop trying to add more trees and flowers. Cut back on costs! I love trees and flowers but enough is enough.

Less is better.

Reduce number of flowers by 20%. You wouldn't even notice.

City of Fairhope

Resident Survey Verbatim Responses

Excellent.

Very nice-I would favor less landscaping and better overall maintenance practices in the utilities.

Please put two more corner pots from Baptist Church to Kirkman Lane.

The flower beds on Fairhope Avenue leading down to the Pier are a major danger to cyclists.

Lovely but in this recession, seems wasteful.

Too much!

Too expensive for today's economy.

Some flower boxes are in the way of walking.

Workers need training. Remember Knoll Park. Start at 8:00 am – not dark.

Keep trash barrels on Frizbee golf course emptied. Believe this is the Park's portion of trash pickup. The park and ball diamonds are a work of art. Cannot say enough for the park crew.

Traffic calming plantings similar to Magnolia are needed on Fels Avenue. Slow the traffic and beautify the street. They've worked well on Magnolia and are needed on the "other" side of town where traffic is directed. We never saw the results of the traffic study. Can't beer trucks be kept off Fels Avenue?

Beautiful flowers. We love it.

Don't expand this any further.

Fairhope flowers and landscaping are integral to our identity.

Need to spend money better. Trees in highway are a joke.

Fabulous. A question though, why in the median that starts South of Twin Beech Road on 98 are there no trees planted? That is part of Fairhope too.

Fantastic! They always seem to go the extra mile.

Beautiful city. Every season is prettier than the last.

Excellent! A strong point for the City.

Outstanding.

The North end of the beach could use some serious attention.

Great job.

The entrance to Paddock Estates is city property but is rarely cleaned up or maintained. The residents of Paddock Estates pay Fairhope taxes. Accordingly the residents should not be responsible for the cleaning of said property. If you can plant flowers on Magnolia then you can start cleaning up the entrance to Paddock Estates on a regular basis or give us a tax reduction. This is one of the entrances to Fairhope, how sad that first time visitors have to witness this mess.

The City spends too much on landscaping.

Great job.

Not properly managed.

Love the flowers. Tell Jack Russo to get over it.

Need sidewalks to High School down Hwy 98.

City of Fairhope

Resident Survey Verbatim Responses

Too much landscaping in middle of the streets and protruding into streets. Getting too too much – you can overdo something.

City of Fairhope

Resident Survey Verbatim Responses

Beautiful plantings but at a cost is no object expense. Maybe need to re-look and do more cost effectively.

Wish you would come south on 98 and pecans trees in the median, at least to the high school.

Outstanding. Keep it up; however Knoll Park really needs some work.

Beautification is the key to quality of life.

Do not take up streets to plant flowers.

Beautiful city.

Make good use of employee's time.

Too much turnover of flowers. Too costly.

Take issue with pine tree removal on Quail Creek Golf Course. Wouldn't it have been wise to remove those that may fall on homes in major storms. Some removal made no sense to us.

Still beautiful.

When the rest of the neighborhood streets were resurfaced, Volanta between Section and Greeno were not; Volanta from Section to the Bay was paved. I was assured we would be next. This is a very busy street especially during football season and needs to be resurfaced. Also, the side walk between Greeno and the Bay stops at the dog park. This is a busy walking street with baby carriages, dogs, etc. walking to the Bay. We desperately need a side walk, otherwise there will eventually be an accident.

Keep it up, beautiful flowers but stop adding planters on the streets.

Flowers are so enjoyed all year. Bravo! They do a fabulous job, so proud to show off Fairhope to guests.

Too much. Don't build into streets, cut back and support as funds can be better used.

Jennifer Fidler has been helpful with signs but sewer basins remain broken. Need a sidewalk on Fairhope Avenue extended from Idlewood to Walmart.

More tree cutting in gulley's needed.

The trees along Greeno Road give "blind spots" when attempting to pull out of various parking lots. Need to be trimmed back or something. The flower beds are pretty but should not have been made to protrude out into the public streets. This makes it very difficult to turn corners without damaging the beds.

Roads are in terrible condition generally. Pot hole repair is inadequate. Right turn lanes at major intersections to relieve congestion.

Horribly trained.

Create a "photo opp" near the pier with lots of flowers and the bay as a background. Also landscaping on Magnolia and Fairhope Avenue on the Bluff

I give them a 20+, the country's finest.

Outstanding!

Beautiful.

Offer "beautification awards" for neighborhoods or have them like a competition between the neighborhoods.

Park areas look a little shabby. Otherwise you'd get a 6.

City of Fairhope

Resident Survey Verbatim Responses

I think the trees are too much. I do not like the divided highway on Section Street with the trees. I didn't like the median on Greeno Road. I think too many trees block the businesses that paid the City and people can't see them.

City of Fairhope
Resident Survey Verbatim Responses

PUBLIC WORKS/LANDSCAPING	
5 - Excellent	244
4 - Good	61
3 - Satisfactory	16
2 - Needs Improvement	9
1 - Poor	10
N/A - I have not used this department/service enough to offer an opinion	7
Total Excellent/Good	91%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

Public Works/Recycling:

Need to start cooking oil program.

Great job.

Some cities recycle other items but may cost more than its worth.

Need recycling, its important.

Needs enforcement.

Explain profit/loss.

No complaints.

Encourage more people to recycle.

People who put out open recycling containers cause their trash to blow out on street to others yards.

Need to keep pickup.

A Fairhope plus!

Unreliable. Recycling facility a mess.

Also good.

Trash pick-up gets a 5+ - recycle gets a C; but the guys picking up are felons so what do you expect.

Increase awareness and expand.

Educate the public on how and where to recycle. Too much trash on Highway 98.

Keep it going.

My recycle (which I actually work hard at) gets missed at least 10% of the time.

Recycling should be mandatory. City has not put enough effort into recycling.

Am sure more people could recycle. Good service from public works when I have a problem.

We need more information on how to recycle batteries and light bulbs.

Great but needs to be mandatory.

A+

Need more recycling; streets east of US 98 (EX: Morphy Avenue) need attention. Too many patch jobs.

Is it still working?

Missed pickups, same as trash.

Encourage. Love recycling.

Breaks glass at truck. I sweep up the broken glass so my kids won't get cut.

Is it cost effective?

More concerned forward thinking efforts by the City

Could possibly improve composting

Wish the trucks would be more careful and not drop recycling on roads and sidewalks.

Advertise what can and cannot be recycled.

City of Fairhope
Resident Survey Verbatim Responses

Would like to see recycling efforts expanded
with pickup of additional items (plastic bags, tin
cans, etc)

City of Fairhope

Resident Survey Verbatim Responses

Don't participate because it is not convenient and you have to purchase a bin.

Provide more bins. Promote house grease for city vehicles.

Need to replace oil jugs and pickup items that may have fallen from trucks.

Let's find a way to enforce recycling (fine?) Money off utility bill as an incentive. Encourage this.

Do if the cost efficient way.

Great – very proud of progress.

Fine.

Why do they refuse egg cartons?

I don't see the need to separate all products to the extent they see necessary

Crews need to not leave dropped materials in streets/yards. They are sloppy

I live in an apartment building so recycling is not picked up.

Love it and take full advantage of it.

We should sell the flowers cheaply and donate the money.

Never received grease recycling container. Would also like textile recycling if possible.

Does this pay for itself? If not, why not? I wish we could recycle tin as well.

We are very fortunate to have recycling.

Why are we not involved? Talk to me.

Love it!

Always a great job under trying climactic conditions. Actual recycle area though is kept by the man there somewhat sloppy.

Enforce it! Ticket residents who do not recycle. \$50 fine after first warning notice.

Great effort.

I think the Hospital and Grand Hotel could increase the input to recycle for better cost effectiveness.

Good

Offer containers for paper, glass and plastic.

Only the physical damage done to the plastic containers (by workers throwing them onto concrete sidewalks) and the "voluntary" recycling keeps this from getting an excellent rating.

Not vigorous enough. Need to mandate to reduce landfill (where ever it may be) demands. Increase rates (residential) if home owner is not recycling.

Do we really need three trucks in our subdivision at the same time?

I wish the recycle team would not throw my bins directly into my garden and bushes. A great source of irritation.

Re-pave city streets as budget permits. GREAT! Keep recycling.

Sucks.

Keep it up.

Keep it up. Can we get a new/clean oil recycle container instead of the pickup returning the container dirty? (153 Orange Avenue)

City of Fairhope

Resident Survey Verbatim Responses

Would love a “refresher” course on HOW to recycle.

Make it mandatory.

Need to provide recycling containers with lids to reduce windblown debris waiting on pickup.

They miss my pickup a lot of occasions. (853 No Section)

They should be clear as to what is allowed.

Recycling should be highly enforced! Not only is it helpful to the environment but also brings some revenue into the City.

Need to spend more time training these people.

We have had a couple of interactions with the PW Dept and Jennifer Fidler. All were handled greatly, expertly, and well.

Support the County recycling facility plan.

Gave up recycling after your people broke all my recycling bins by throwing them off the truck.

City of Fairhope
Resident Survey Verbatim Responses

PUBLIC WORKS/RECYCLING	
5 - Excellent	125
4 - Good	67
3 - Satisfactory	19
2 - Needs Improvement	9
1 - Poor	5
N/A - I have not used this department/service enough to offer an opinion	24
Total Excellent/Good	85%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

City Hall Customer Service/Bill Payments:

Drive through bill pay is nice.

Most times when I call a department, I get voice mail at all hours of the day. Why can't I reach a person?

No complaints.

Pay by bank draft — excellent.

Always helpful.

I am still not able to have my utility bill automatically charged to my VISA card.

Sometimes difficult getting public records.

I don't understand why I'm billed from and have to mail payments to Birmingham. Why not mail payments to Fairhope and hire more local people, not Birmingham people.

I mail mine, I do not come to City Hall.

Not all the employees are friendly. Some are, but some are certainly not. The lady at the front desk is very nice. The lady in customer service seems to think people should bow down to her.

If you try to ask a question, she'll not let you finish your question or either just interrupts you. She is plain short, rude and unfriendly.

Lines are too long. 1 supervisor always acts crazy and the other is always mad at the world.

Please offer online payment of utility bill.
Should not allow employees to drink on the job.

Rude, act like they are doing you a favor by taking your money.

Nice people to deal with.

Need to get on line. We e-pay ours and it would be nice to go online to see what is owed.

Always very nice, friendly, and helpful.

Recently during some confusion regarding my having inadvertently paid the wrong amount on one account, although employees were pleasant, I felt as though the information from one to another (3 employees total) became conflicting and confusing.

Improve on credit card idea. Faster transaction-pay at the window.

A+

Need on-line pay bill.

Would like to charge to credit card without having to go Downtown.

We had a problem where our electric bill payment was credited to another account. Personnel worked to correct problem.

Automatic payments.

Keep up the drop off payment "local payment"

Need on-line payment option

Always friendly, it would be nice to develop system of advance pay for those on vacation so if underestimated no penalty

Nice folks.

City of Fairhope

Resident Survey Verbatim Responses

OK but would like a little more lee-away when paying bills if have cash flow problems.
Disconnect notices go out too soon.

Continue to work “justified” problems with residents. Renae rocks!

Email payments for COF/utilities please

It would be helpful if a monthly average can be calculated for budgeting purposes.

Why have a person collecting bills! People should mail in or use a draft. Eliminate employees/cut out.

I pay online

Have encountered rudeness at the drive-thru bill pay

Simplify phone system for bill payments.
Arrange for continuing credit card authorization so we don't have to call every month.

Kind and friendly

Friendly staff. Would love to see us go to electronic pay.

We love them.

“A+” to Donna and Cindy in the payment desk.

Budget billing?

Never had a problem.

We like the automatic deduction of utility bills.

We need: on-line payments; offer a 12 month payment plan so the utility bill is predictable.
(Alabama Power does this)

Fine as it is.

There must be an option provided for on-line utility payment. Ladies at payment desk are sometimes rude and seem disgusted to be forced to do their job.

Always glad to take your money.

How many different IDs does a person need to get a decal? Last time I should both a drivers license and a tag receipt, plus she had to look up my utilities.

Renae Robinson does not return phone calls. Nor does she answer her phone.

Personnel at the window tend to be rude. It is like they have a lot better things to do than take your money.

The Mayor and city administration is very responsive. I'm glad the City Council finally settled down – the infighting was a public embarrassment.

Love the drive up window but wish the Beach Park decals could be more available.

Staff is always helpful.

I still drop off at city hall but is this efficient from city's stand point?

I mail my payments.

Very nice and professional people but they need to smile more.

Sucks

It is so nice to walk in and have smiling people greet you.

Use auto-pay.

City of Fairhope

Resident Survey Verbatim Responses

Very pleasant people.

Long lines, long waits, and kept on hold forever.

Does anyone EVER answer the phone at City Hall? All I ever get is a recording and voice mail.

Implement recurring automatic to credit card accounts.

Those ladies can sure be rude in a city of such charm! Add option to pay bills online.

Sometimes the staff seems busy with each other and not interested in taking my payment.

City of Fairhope
Resident Survey Verbatim Responses

CITY HALL CUSTOMER SERVICE/BILL PAYMENTS	
5 - Excellent	181
4 - Good	100
3 - Satisfactory	25
2 - Needs Improvement	13
1 - Poor	6
N/A - I have not used this department/service enough to offer an opinion	29
Total Excellent/Good	86%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

Codes not consistent or enforced: storage unit in yard, etc.

Planning/Building Inspection:

Too many instances

Too many instances of field changes “desired” by the inspector after plans have been reviewed and approved. Fairhope is NOT developer friendly. Too political. Terrible sign ordinance.

Leave it up to the Mayor.

Why can some people build closer than 6 ft from property line? Why name alley for 1 newcomer’s wishes when it appears they have illegal home on dead end alley?

Have heard customers say attitude among office help needed to improve to the public.

I’ve generally found the planning department to be stubborn bureaucrats, unwilling to use common sense.

Needs better monitoring of unfinished construction — unfinished house in our subdivision under construction for a number of years — still unfinished. Affecting property values.

Follow the approved plans. Don’t make exceptions except in the most serious circumstances.

Seems to be inconsistent and influenced. Need to guard against losing citizen focus and getting too bureaucratic vs efficient.

Too many regulations for home owners. Small projects.

If an “in” contractor you slide – trees are cut down, they look the other way.

Those departments are fine. However, City itself because of various rules and regulations, is known as very unfriendly towards new construction. Costs to build in Fairhope far outweigh other neighboring towns. Limits newly married and elderly substantially.

What planning.

Fight for removable of the private pier at the end of White Avenue. Limit the length of all piers. Encourage removing all old pilings in the Bay. What is happening with the public platform that is supposed to be built at the end of Nichols?

They were great when I built my house.

A+

Suspect lots of safety code violations are not being detected especially in rentals. Erosion controls during any kind of construction need to be strengthened with emphasis on encouraging permeable surfaces.

Do they or can they inspect every building permit issued?

You blew it with Walmart. How are you going to protect Fairhope from uncontrolled development of 181?

City of Fairhope
Resident Survey Verbatim Responses

Need more inspections of commercial properties and enforcement of codes to maintain properties.

City of Fairhope

Resident Survey Verbatim Responses

Too rigid, cost me the sale of one of my properties.

Someone dropped planning of City garage drainage.

I can't see a lot they are doing.

Immediate priority should be given to extending the sidewalk from Alt 98 to Scenic 98 on Volanta Avenue. This road leads to ball fields.

They gave a change of zoning to an adjoining property and did not notify me.

I would like to see some clean up of the derelict houses on Young Street. They are a terrible eye sore and certainly would not be tolerated in our lovely Downtown area.

Not yes! Will add a circular drive when economy recovers.

We need more parking. We should not look modern (possibly a parking garage)

Planning department stinks.

We need and have needed a City auditorium. The Civic Center doesn't fill the bill.

There are too many properties throughout town especially Fels at Morphy that degrade the value of the surrounding homes. Over grown, junk in yard, buildings falling in. Fairhope needs to take a proactive stand to clean up these eyesores.

Very nice, thanks.

I don't see a plan. Not familiar with building inspectors.

We haven't used this. The City must avoid any hint of being paid off to allow certain builders

and building plans to be approved. Keep it open and transparent.

Did P&Z get a replacement on their staff since Gregg moved up the ladder?

Idiots.

Their work may be good but I have called to request information at times and my calls have been returned only about 50% of the time.

Weak enforcing run offs from home builders.

Needs to be done. Enforce ordinances or change unlicensed/unmarked contractor trucks everywhere.

More stringent enforcement of building permits and compliance.

No new expansion.

Terrible customer interaction in my personal experience with reports of same for others. Question quality or attentiveness of inspection based on code violations in gas lines on my house in 2002.

It's all who you know.

Very good people. Understaffed at times.

Really sucks.

It has been better and it has been worse. Work on it.

Too nose, especially on private property.

Favor developers over homeowners and HOA's developers get a pass on regulations and then dump problems on HOA's.

Seem biased as certain ones are allowed to construct shabby buildings.

City of Fairhope

Resident Survey Verbatim Responses

Everyone talks about this group in a negative way. Arrogant and not helpful.

The “Village Concept” has all but been abandoned. Planning fails to follow existing guidelines. Too free with variances to building codes. Stick to the codes.

No flexibility on fence requirements but I do understand why it has to be that way.

Should be more friendly and helpful. Answer calls faster.

Open commission meetings for more public input. Do the annual reviews of the Comprehensive Plan. Publicly review progress on the objectives of the Comprehensive Plan.

The huge house should not have been built at the end of Boone Lane. Neighbors complained to the Planning Board but were ignored. The house is out of place.

More vigorous enforcement of building permits and inspections.

Get back to the master plan. Why did you pay for it if you aren't going to use it?

Often difficult to work with.

More communication is needed once people begin inspections. In office staff is not courteous. People have questions in this area but some staff either doesn't want to answer or doesn't know the answers.

It seems like anything goes! The School of Nursing is crooked!

Haven't had much success with communication with planning and building. No help with

drainage problems in our area (Fels, Gaston, and White)

You need to inform these people that they work for the citizens. Change their attitudes, especially Kelly.

Building codes are out of touch with the average family. Bigger and better does cost more and the future savings are always a fog.

Personally, I am satisfied but as I read the paper I see there are people upset with ordinances being overlooked (Old trees, building permits, etc). We must value original ordinances, our city is beautiful because guidelines were set early on.

You do not treat customers the same. You deny for one and OK for the same type of work to another.

I think something should be done about the old electric store and shack next to it on Section Street across from the Civic Center. It's an eyesore and someone's living in the store.

City of Fairhope
Resident Survey Verbatim Responses

PLANNING/BUILDING INSPECTION	
5 - Excellent	55
4 - Good	57
3 - Satisfactory	45
2 - Needs Improvement	13
1 - Poor	13
N/A - I have not used this department/service enough to offer an opinion	160
Total Excellent/Good	61%
Total Needs Improvement/Poor	14%

City of Fairhope

Resident Survey Verbatim Responses

Adult Recreation/James P. Nix Center:

Why is it just for old people? (Middle age needed) Unless you bring your own ballroom partner it's not for all citizens.

Fine facility and offerings.

I don't use it.

I have not used the Nix Center for recreation but do serve pot luck each month.

Need more different activities.

Get to know new folks events.

Good except for heating and A/C. It's so cold in summer, a lot of us have to wear sweaters – same as the library.

Would be nice if they served lunch. There are adults that go to Daphne everyday on Brats bus.

It is a definite plus for snowbirds who then decide to move here permanently.

An absolutely outstanding facility with an outstanding staff.

A Fairhope plus.

Seems like only a few people think it's there for them.

Well managed.

Many good programs. Lovely facility.

Waste of money – only for the wealthy.

Very good and good for the town.

We seniors have a beautiful place to enjoy many activities. A far cry from the room on Morphy Avenue!

The Nix Center is not being utilized to its potential as a senior center.

Not enough publication on what is available to us as homeowners and fees.

I bring out- of- towners to show off the Nix Center.

It's a very nice service for seniors but why does it require to be a member and charge a fee?

Senior softball or tennis.

Stagnant

Not much experience but appears excellent

Make access to the city pool more affordable for the disabled who are on fixed incomes.

Great facility. Great improvements to our big rec center on 98.

Why isn't it open on the weekends for use?

Beautiful and helpful facility.

I'm not there yet.

Not all should be focused on retired residents.

Need more money here since population is retired mostly.

City needs to be out of that business.

More parking would enhance the Nix Center's functionality.

Wonderful for those who use it.

City of Fairhope

Resident Survey Verbatim Responses

My mother goes there for exercise, ice cream social, she was delighted to receive a card on her birthday from the Mayor.

Let one of the two "street cars" go their also

Be nice to offer more than a year's membership. Some seniors on a fixed income unable to pay \$20/year fee.

Nice facility for weddings.

You compete with private taxpaying businesses.

Was disappointed with the design of the new Rec Center and I use the gym 5 times a week. So I stayed at the YMCA – Daphne/Mobile Downtown.

Needs even more places to go and play tennis.

Great.

Do not participate.

What about adding a section for special needs adults?

Really nice place.

We need a bocce ball and shuffle board court area.

Nice job.

As in Sarasota Symphony music light and popular. Musical concerts.

It is a big retirement town with no parks for retirees to go to. Why does everything shut down at sunset? We are not farmers.

Very nice facility but I feel the Northern new comers to Fairhope "own it" – they are very territorial about the public access to this facility.

As a senior, I am really pleased with the Nix Center and the staff working there; from Sherry Sullivan all the way down to the volunteers. They are all wonderful!

Well run by Sherry.

Sherry Sullivan is the best.

Nice offerings – beautiful buildings. Show it to all out of town visitors.

GREAT!

We like the Nix Center for different functions.

Encourage friendliness at the front desk reception.

Good for bridge, pool and few activities but very limited in scope of activities. Board to cancel exercise in the am because of other activities.

It's a shame you have to be 50.

Could be utilized more.

Put better lighting in areas where people run/walk especially for winter.

Very well run.

My wife and I are planning to try and get involved.

City of Fairhope

Resident Survey Verbatim Responses

Great facility. Needs to be promoted and advertised more to the general public to rent out for weddings, social gatherings, etc. when the event does not need a facility as large as the Civic Center.

Needs redecorating-hideously ugly since opening day. Numbers of the volunteers discourage new users by their lousy attitudes and actions.

Square dancing on Friday night.

Sherry Sullivan and her staff a great!

Truly an excellent venue. The speaker programs enhanced with outside expert across areas of interest. World environment, health, economics, politics, history, etc.

We need a small "seniors gym" like the one in Daphne. Couldn't we do something like this in one of the rooms at the Nix Center?

The Nix Center is nice to look at but provides little in terms of activities for the elderly population who require guidance; as in, day programs for shut ins, bused to the Nix Center and provided activities as well as a senior led activities person. Not everyone plays bridge.

City of Fairhope
Resident Survey Verbatim Responses

ADULT RECREATION/JAMES P. NIX CENTER	
5 - Excellent	117
4 - Good	54
3 - Satisfactory	21
2 - Needs Improvement	8
1 - Poor	7
N/A - I have not used this department/service enough to offer an opinion	126
Total Excellent/Good	83%
Total Needs Improvement/Poor	7%

City of Fairhope

Resident Survey Verbatim Responses

Recreation (Youth Sports, Swimming Pool, Etc.)

Keep pool open for swimming and hold classes (for elderly, etc) in the designated swim lanes instead of the open side of the pool.

I think there needs to be more supervision at the outdoor pool. I don't like to take my little one there. There are not enough lifeguards and I do not like to sit and watch couples hug all over one another in the water. Also, there are not ever enough lifeguards over on the fountain side.

Not informed enough to comment.

Have heard pool was not kept clean at times.

Senior citizens should be considered when having swimming pool.

Need additional Zumba classes. Gym is outstanding.

Pool building is cold in winter even if water is warm. You freeze when you get out. Dressing rooms – no heat. Why are tennis court lights on at 10:00 pm in winter and no players? Don't you know how to economize.

Need more activities for our youth.

The indoor pool is another outstanding facility. It needs a lifeguard on duty at all times however.

City employee run it like they own it – the director of the pool is rude.

New gym is an absolute jewel.

More information about membership, programs, events, hours, etc.

Rec Center is nice.

Finish putting in sidewalks from Section Street down Volanta to the park area.

Important for some place for youth and older people to go.

Need a covered walkway between new Recreation and around the pool.

The new Rec Center is a "5".

New Recreation Center seems way too expensive. Since we as citizens already paid for it with our tax money. The YMCA in Daphne seems to have as much or more, costs the same and tax dollars don't pay for it.

Love new Rec Center.

The Rec Board and the Rec Center Director were difficult to work with, I understand when the Jazzercise program wanted to continue its partnership with the City. I certainly did not feel welcome in the new facility. What a shame.

Exercise at the Rec Center? Not justified!

Love the Rec Center. Liz and staff do a great job.

Love it!

City of Fairhope

Resident Survey Verbatim Responses

Would prefer warmer pool. Not involved in youth programs but funding appears more than adequate. Why can't youth use playing fields for practices too?

There are plenty of activities for the youth. That's what the schools are for. Seems to be sufficient. More help for the disabled seniors and elderly.

Very good and friendly people.

Love new Rec Center.

Our youth always need places to go to exercise, hang out safely, and have structured programs available. Let's make it happen.

Pool areas seem like they are not safe to walk – mold/fungus.

City needs to be out of that business.

Nice facility, does it cover its costs?

Great programs

Too much money spent on the KIDS

I do not have children.

The pools should have the chemical in them that shows when someone urinates.

Very good.

Perhaps coaches could promote the below at all the sports events. Post signs within the dugout – “Pick up your trash” and all baseball fields.

Amazing facilities.

Nice job.

The new FH Rec Center is also oddly lifeless. Very little fun to be had there. Too many rules.

Too expensive for the times. People at the desk seem to be like Mormon missionaries: effortless, joyless, and slow.

First rate.

New pool has helped tremendously.

Swimming pool causes me heart burn. Why are we competing against Thomas Hospital Wellness Center?

Membership cost is too high.

Recreation not evident- All organized sports. Adults control so called Rec Center. Really a gym.

New Athletic Center workout is great!

Excellent fitness equipment and counselors at newly expanded Recreation Center.

I think everything is good.

Encourage manners from the youthful staff.

Very pleased with the new recreation center. Encourage more fitness challenge programs.

Swimming pool is great. Grand kids love outdoor pool.

Too costly for amount of use.

Leave the track at the Volanta Stadium open for walkers.

Outdoor areas need improvement such as playground equipment, shaded pavilion and possibly exercise track outside with outdoor friendly equipment – such as Vaughan Road Park in Montgomery.

City of Fairhope

Resident Survey Verbatim Responses

Pool membership needs to be more closely monitored to ensure revenue for it. Dressing rooms could be substantially improved.

Outstanding.

Sick and tired of walking into the pool and the “staff” is sitting on top of the desk or reception area. Jeans should not be allowed as well as low cut tops. These employees should be made to wear a City shirt (like the utility employees wear) and kakis. These employees should be working and have their cell phones taken away so they aren’t so busy texting. Lack of customer service and respect for the members.

Swimming pool staff needs to quit eating and watching TV at the front desk. Also, maintenance is rather poor around pool area and in locker rooms. Mold is not acceptable. Also, check out broken poolside fire extinguisher glass.

Pool employees are frequently late in opening pool at 5:00 am and display a very poor work ethic. However, the adjacent Recreation Center is always open on time at 5:00 a.m.

Need adult tennis lessons and art classes offered.

Need to allow “teams” to work out there with their own trainers. You would get more members.

Hold family oriented events on summer holidays such as: swimming races, relay races, and serve food to raise money instead of closing up on the hoildays.

Let people really use the facility. Stop locking people out. Liz Chandler is a poor choice for

director. I wanted to teach dance there-was told forget it.

Sports are OK but the pool needs an overhaul. The bathrooms are gross and the teenagers in charge do not seem to care about the state of quality.

Bigger outdoor pool.

Please don’t close the Rec Center at 2:00 on Saturdays. We like to sleep in on Saturdays and work out in the afternoon and evenings.

The woman that is in charge of the new gym is very unfriendly. I am no longer a member.

City of Fairhope
Resident Survey Verbatim Responses

RECREATION (YOUTH SPORTS, SWIMMING POOL, ETC.)	
5 - Excellent	98
4 - Good	55
3 - Satisfactory	20
2 - Needs Improvement	8
1 - Poor	4
N/A - I have not used this department/service enough to offer an opinion	147
Total Excellent/Good	83%
Total Needs Improvement/Poor	6%

City of Fairhope

Resident Survey Verbatim Responses

Quail Creek Golf Course:

Average.

Work done was a big improvement!
Maintenance on the course is not good.

Good for a municipal course.

Even with capital investment made to improve our course last year, its condition is poor. We need a new grounds crew and management team that can effectively bring our course up to a standard that we can be proud of.

Run very well. Very nice individuals out there that work in the Golf shop and other areas.

A waste of money as far as I am concerned. Prioritize it.

Our golf course is the biggest disappointment of the area. We have people who ride in pickups that should be out digging the po-anna out of the greens. We hear some more trees will be cut. I hope us tax payers will not have to pay this bill as we did before. Get a bid and do it like a business. You cost us \$1500 plus paying the City workers to cut trees last time. Our greens should be inspected every day. Our workers need leadership. Harold's dogs should not be running all over the golf course and potting in people's yards.

A lot of money spent on improvements with marginal results.

Needs maintenance.

The greens & tees must be properly maintained.
(included paper clip from Sound Off)

A Fairhope plus.

Good after extensive improvements.

The place is a dog track compared to the other local golf courses. Spend some money on it and get "golf professional" help.

Renovation poor.

Scrap it – cost too much, for the rich only.

I am a member and will continue to be. Quail Creek needs a new greens keeper. The one they have now is lazy and does not do a good job. I am there often and rarely see him and his results speak for themselves....pitiful. For a town known for its beauty, Quail Creek should be better maintained. Harold (I think that is his name)needs to go.

Course is in poor shape. City employees should pay to play.

An absolute disaster! Maintenance staff should all be replaced. Their only job appears to be picking up pine cones. What a disgrace.

Keep the pricing reasonable. It should be a break even. I view this as a service to the community, not a money making venture.

The course workers need closer supervision. Employees on the course take too much time to accomplish their tasks.

Nowhere is the place you need to improve on. It's a cow pasture. Not a golf course.

Ate at the restaurant – very nice, good food.

The golf course is a drain on the City.

City of Fairhope

Resident Survey Verbatim Responses

Greens are questionable.

Stopped by to see about golf lessons and waited 30 – 45 minutes while Golf Pro spoke to a vendor. Finally left a message for him to call. He called two days later. I found another instructor.

Lousy attitude and lousy snack bar (poor menu and it stinks)

It is an asset to the City and deserves continued attention.

Hope the money spent will be justified when warmer weather arrives

Waste of tax payers money, sell it.

On my income? You have got to be kidding.

Been told by visitors that the course has deteriorated greens especially.

Golf course should be a profit center not an expense.

Nice golf course, enjoyed trying it out.

Too many pine trees. Need sidewalks.

Youth day to introduce golf with local pros and avid adult players.

City needs to be out of that business.

Restrict pull carts to afternoon hours only.
Would increase revenue.

The best!

Is Quail Creek making money or losing money??
If the city is having to support it then see it.
Eliminate cost.

If it does not make a profit, SELL IT

Disappointment

Too many tournaments. Hard to get tee times.

Close the front nine ASAP. Give it time to recover. Course is a shame. Front nine greens are more mud than grass. Course is in pitiful condition. All tee boxes are pitiful. Repair property. I live on the course but will not play it again until it improves. It is not up to Fairhope standards.

Must “level” each holes tee box. Maintain greens like Peninsula in Gulf Shores. Grow grass on driving range tee area.

My brother is crippled and cannot swing a golf club since his legs are bad. However, if he wants to get out of the house and ride with me they charge him \$15 to ride in the cart.

Very poor condition. No longer play there. Need to change and fire!

I would say that I live on the Quail Creek back side at Lawrence Road and the entrance gets no landscaping attention.

Glad recent work on the greens has been taken under attention. It's a great facility and asset to the City.

Can't comment. Some friends who live there were not too happy with conditions of the greens.

Close it.

The present snack bar management is living in another world. The selection is poor and the prices too high. \$6.95 for a hot dog! Bring back Mary Ann.

City of Fairhope

Resident Survey Verbatim Responses

I hope it is self supporting and the fees are in line with other golf courses.

Needs better management.

Personnel responsible for growing and maintaining the greens at Quail Creek can't grow ordinary rye grass, much less the newly planted higher cost grass. Raising the rates to \$45 per round on this poor course is a joke that will discourage snowbirds returning to play here and decrease city revenues. Suggest finding someone who knows how to care for golf greens.

Course needs more attention.

A second rate course that basically cater to Quail Creek residents and enhances their property values at City expense. I hate that some council members voted to invest in its upgrade while benefiting personally from the action.

Good. My husband likes to play golf there.

Course is in poor state of maintenance. Ground under repair not marked. Greens in poor condition.

The improvements made last summer were great. The greens still have some growing to do but I think they will be excellent. Bobby Hall has done a very good job and all the folks in the clubhouse and maintenance crew were friendly and want to do a good job.

Overcrowded, too much play now.

Improved! Maintain restaurant quality.

Seen better for a better price.

Greens needed improvements but the change in contract was a bad one. Need to use ground crew wisely.

Maintenance excellent. Need a Golf Pro to support growth. This is a public course not a country club.

Could be big profit center if managed properly. Should have spent what was needed to upgrade after 20 years.

Repeat concern of pine tree removal. Hate the blower/vacuum all other classy cities have a noise ordinance. Can't a rake be attached to a tractor?

Why does city government own this facility?
What about the Free Market System.

Grounds need some attention.

I am real close to this subject. Course management and operations are a disgrace. Greens keeper and director of Golf both have an "I don't care attitude" and no concept of how to manage people and run a business.

City of Fairhope
Resident Survey Verbatim Responses

QUAIL CREEK GOLF COURSE	
5 - Excellent	28
4 - Good	43
3 - Satisfactory	31
2 - Needs Improvement	13
1 - Poor	19
N/A - I have not used this department/service enough to offer an opinion	176
Total Excellent/Good	53%
Total Needs Improvement/Poor	24%

City of Fairhope

Resident Survey Verbatim Responses

General:

We love living in Fairhope. It's vitally important the Mayor and the Council work together and forget their personal issues.

All you people on the City Council apparently have good incomes. You don't know how it is to live on Social Security which in my case is less than \$1,000 a month.

I think the Mayor is doing an excellent job.

It would be nice to be able to get an ambulance when needed if it's not a 911 emergency.

We in Rock Creek consider the publicity with regard to the City Council trying to act as City executives very negative.

Willing to help in any capacity to make Fairhope better.

Would like the Mayor and City Council to work much more effectively together. Do what is in the best interest of the people that elected them.

We need a traffic light at Edwards Avenue and Greeno Road.

Mayor Kant needs more responsibility — not the Council.

I would like Fairhope to take over internet service. Mediacom is terrible. Poor service. They have a monopoly on fast/high speed.

White Grover neighborhood needs to be resurfaced.

With more traffic and trucking on Greeno Road coming into Fairhope from Daphne and Foley — Yellow lines on Greeno Road are almost invisible.

The City Council did not support the Fairhope Police Department in the Jubilee Lounge case. Knowing that a business is selling cocaine and still gave them back their license is just wrong!

The stagnant stream and water (which does not drain off) behind where Food World market and Good will were, stinks and raises mosquitos.

I have had enough political BS to hold me for a long time. Don't need anymore!

We have lived on Morphy, in Covered Bridge Estates, Quail Creek, Homestead Village and now in Kensington Court near the shopping centers and love it here.

Would it be possible to average the utility bills by year?

Traffic is bad. Need a 3 way stop at Morphy and Thompson Hall Road.

Please Mr. Mayor stay on top of the City Council. We love our Mayor! Keep up the great work. Keep the upper hand on the Council. Love our City and are very proud of it.

City of Fairhope

Resident Survey Verbatim Responses

The only thing I would like to comment on is how poorly the Council is spending the City money. With the new tax (which I was for) the employees of this city should still receive their raises. If it wasn't for all these people this City would not be so great. Times are hard and Fairhope is very expensive to live in. You should take care of the people that make this place possible!!!!

In Belle Chase community we do have problems here with too many dogs, noise pollution at times from Spring Run Apartments (late night loud music).

Would like to see sidewalk on Greeno Road between Spring Run and the high school to connect with other existing sidewalks.

With so many Northerners we are losing our Southern charm!

I think the City should have ordinances and enforce people clean and maintain their yards and property. I would like for the PD to have more patrols and write more traffic tickets in Belle Chase. I have thought about returning to Spanish Fort Estates.

The City Council is trying to control everything on a self interest basis. Where is common sense and cooperation?

We think this is a wonderful community and would like it to stay that way.

My biggest complaint about Fairhope is the lack of interest from residents. When it comes to being pro-active in caring for our town. Please encourage Fairhophians to keep our home free of litter, beer cans, paper, etc. Bend over and pick it up. It's not that hard and may help your waist line.

Survey should be re-issued yearly so that our city government knows what the citizens feel is important.

I moved here in May and what I have seen enjoy Fairhope very much. It is my kind of town. My town in North Dakota was very small.

With everything going up and extra taxes being added, maintain what we have. Pay the bills, look at salaries that can stay fixed or lowered. If something isn't profitable – stop doing it.

No wonder the City is always broke. Trying to run a socialist government! Not right to have the wants on the back of the poor and elderly. It's not right.

Windmill Road behind Walmart – speeding is constant on our street. 25 mph and people go 60 mph all the time. We have young kids – can't play outside.

It seems to me that our City Fathers are scared to lay someone off. You and the Council are always looking for ways to find money rather than ways to save money. "Where will we get the money or what can we do to cut costs?" I was in management for 30+ years. Fairhope knows how to add employees and benefits but Fairhope is scared to cut benefits or get rid of non-productive employees. There are too many riding around all day in City pickups. (the word "scared" is from a City Councilman)

We need to create a whole new Chamber. Keep Fairhope \$\$ in Fairhope. Arts and Crafts – The Youth Group from St. Lawrence sold lemonade in front of my house. The Chamber made them pay a \$50 permit.

City of Fairhope

Resident Survey Verbatim Responses

Thanks for your assistance in defeating county zoning in District 14 on April 13, 2010.

Overwhelming!

We are very happy in Fairhope. The Mayor is doing a fine job as our former Mayor did.

We need a theatre similar to Mobile's theatre and/or Faulkner's auditorium. I don't really see why we already don't have one.

Cell phone reception is horrible in Fruit and Nut section. There are plenty at Church/HFW who would like a new antenna.

I think Mayor Kant does a great job as Mayor.

Echo Lane once was a beautiful place, now median is used for a dog toilet. You can't let children walk there. Garbage cans are left out on the street overnight. I like yard sales but people should pick up the signs afterwards, if not fine them.

Get utility lines moved underground so that they are not subject to hurricane and other storm damage. Look seriously at the new systems for providing city-wide Wi-Fi internet access. Sales tax was late in coming but necessary. Thank you! Love the facebook page.

I would greatly appreciate it if the City would consider night fishing from the North end of the park. I know it is closed to try to prevent problems after dark. If you had some people night fishing we could keep an eye on everything and contact police if something is wrong.

Mayor Kant we think highly of you and voted for you.

I love this town and voted for Mayor Kant twice. When a business moves, ask or order someone

to call the landlord and remove all the old signs and make sure the property is kept trim and neat. (especially when it is empty) Need signs replaced – very badly. It's a tourist town and everyone's lost. It would be nice if the employees got busy and start smiling. There need to be a change in attitude. Some of the town's employees and business owners have a bad case of the feeling very sorry for themselves: they sit on their butts and moan.

My wife and I moved here in November 2006. We are active in the community and we have joined the Nix Center. The people here are warm, friendly and just plain sincerely helpful. This is a jewel of a community and I am delighted that we moved here.

The idea of a separate City School System makes little sense. It will be more expensive and will not improve education. A separate school system would require a staff with Administration, maintenance, etc. I lived in a city with a separate school system and the school board was always asking for more tax money. Also, teachers may not want to teach in a city school system because there would not be opportunities to move within schools; the benefits may be less, etc. Other cities have looked at this and decided not to do it.

(Daphne, etc)

Several people have asked me about their moving to this area. My comment to all has been to compare utility cost and sales tax before they buy a house in Fairhope. Housing is too expensive, but the City's effect on this cost (the cost of a house itself) is probably not major.

The incremented overdevelopment will of course destroy the very qualities that made

City of Fairhope

Resident Survey Verbatim Responses

Fairhope desirable. (I experienced the destruction of Destin) The charm of Fairhope is at the mercy of all the Mayors and P&Z board members.

We need sidewalk from Spring Run to Fairhope High School.

Voted for Mayor Kant. The sales tax + school + electric hike + gas hike in one year is outrageous. If my wife was not a native I would be long gone.

What is huge telephone cable doing down in Stacks Gully for over two months? A tree fell on it in January. You can view it from Cliff Drive. Too many committees wasting time reviewing subjects that need no review. That is what the City staff is for. We have 17,000 residents not 470,000. Majority of City Council continue to not represent the voters, have some kind of superiority complex. Don't exhibit cooperation with the Mayor and demonstrate little skill in managing anything. Everybody wants to be Chief, not an Indian.

The Mayor should do his job and no one else's.

I am surprised this survey has not have at least one question relating to schools or education with the current situation our Baldwin County schools face.

Consolidate and downsize City employees. Too many people for the tasks needed to be performed.

Why is there a problem for residents parking their RVs, trailers, etc. (not motor homes) in their own driveways?

I have never before in my life ever seen a City or town where the government is always airing its

dirty laundry in the newspaper. Both the Mayor and the City Council should be ashamed of themselves. Instead of trying

Not with standing all the issues and problems, Fairhope remains the best place my wife and I have ever lived. I am very grateful for Mayor Kant's leadership.

Get rid of Mediacom monopoly and offer real choices of broadband services as it should have been done years ago.

Something needs to be done about those self-serving socialite con artists that run the library. Get that loan paid back or take over the collateral. Get people in leadership positions that will provide service above personal aggrandizement.

Do not renew Mediacom's contract. Worse franchise I have ever used or experienced.

I'm not totally down on the library but it just seems that nobody thought it out very well. I also do like the flowers but sometimes I think we get carried away. I have lived here all my life and it just doesn't seem to be the same Fairhope as it used to be.

City Council needs to encourage listening and teamwork. We're adults and need to work together to benefit the City and not the rich few.

Get rid of current leadership. More blooming plants needed on the golf course.

Because not everyone has a mailbox or the house number on it, perhaps some consideration could be given to painting the street number on the curb in contrast colors.

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This would enable fire and emergency people to locate the house more quickly.

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Why are there so many open drainage ditches in Fairhope and not underground drainage pipes? The stagnant water is a health hazard. I've seen water that sits for weeks at a time. This cannot be good. Also regarding the proposed recreational area for the property purchased on Hwy 13 and Manley Road. Use this for a world class outdoor recreational area. Nice walking track, great playground, field, etc.

Tim, God be with you. You are the best Mayor yet. Keep the faith!

Mayor thanks for all that you do and for the excellent job! Sandra and my experience of living in Atlanta for 26 years will make you really appreciate everything you have.

Why does the library close so early and is not open on Sunday?

We need inexpensive public transportation on a regular schedule. We also need bicycle lanes. Fairhope is getting to be so expensive that I regret ever moving here and will move as soon as I sell my home.

***NOTE — The City of Fairhope mailed 7,000 surveys to area citizens. Out of those mailed, 500 were returned to the City of Fairhope; not all returned surveys had answers to the questions. The percentages are based solely on the questions answered.**