## THINGS TO CONSIDER BEFORE YOU PURCHASE AN IRRIGATION METER

Landscape companies are quick to tell their customers that they need an irrigation meter, but they never fully explain the pros and cons of this service and that sometimes leads to a dissatisfied mutual customer. To be clear, the homeowner is our customer and the following is a list of things they should consider before they purchase an irrigation meter:

- This service is attached to the existing house meter on the City side. This will result in a lack of water pressure and volume in the home while the irrigation system is in use.
- The City does not hook up the irrigation system to the irrigation meter. It is the homeowner's responsibility to make this connection.
- The irrigation meter will save you sewer charges on the water used by the irrigation system ONLY. On average the time it takes to recoup your original investment is approximately 3 5 years; based on typical consumption.
- The irrigation meter is read all year round and you will be charged the minimum service charge, even if you are not using the irrigation system.
- Once the City has installed the meter, you will not receive a refund if you decide you no longer want the service.
- The approximate time to install an irrigation meter is 7-10 business days; but could be longer due to workload. We do not provide appointments, but we will try our best to meet your needs if there are unusual circumstances.
- Please do not schedule sod delivery or sod installation without speaking directly to the Water Department. There are situations that come up that may mean we cannot meet the 7-10 day window.

This list was compiled after listening to the most common questions from our customers about irrigation meters. Please try to understand that the clerks that are taking your money are not the subject experts. All questions should be directed to the Water Superintendent at 251-928-8003.

CITY OF FAIRHOPE 161 NORTH SECTION STREET PO DRAWER 429 FAIRHOPE, AL 36533 (251)928-2136

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