

*IRS Release – Get My Payment  
Received 4/16/20*

*From IRS Legislative Affairs Division  
Congressional Affairs Program*

**Topic:** Update on Get My Payment

**Key Points:**

The Get My Payment site is now operational. As of mid-day today, more than 6.2 million taxpayers have successfully received their payment status and almost 1.1 million taxpayers have successfully provided banking information, ensuring a direct deposit will be quickly sent. IRS is actively monitoring site volume; if site volume gets too high, users are sent to an online “waiting room” for a brief wait until space becomes available, much like private sector online sites. Media reports saying the tool “crashed” are inaccurate.

In situations where payment status is not available, the app will respond with “Status Not Available”. The IRS reminds users you may receive this message for one of the following reasons:

- If you are not eligible for a payment (see IRS.gov on who is eligible and who is not eligible)
- If you are required to file a tax return and have not filed in tax year 2018 or 2019.  
If you recently filed your return or provided information through Non-Filers: Enter Your Payment Info on IRS.gov. Your payment status will be updated when processing is completed.
- If you are a SSA or RRB Form 1099 recipient, SSI or VA benefit recipient – the IRS is working with your agency to issue your payment; your information is not available in this app yet.

You can check the app again to see whether there has been an update to your information. The IRS reminds taxpayers that Get My Payment data is updated once per day, so there’s no need to check back more frequently.

The IRS continues to closely monitor the situation. In addition, more information will be shared on IRS.gov shortly on some common questions taxpayers are asking.